

**City of Garden Grove**  
**WEEKLY CITY MANAGER'S MEMO**  
**April 22, 2021**

TO: Honorable Mayor and City Council      FROM: Scott C. Stiles, City Manager  
Members

**I. DEPARTMENT ITEMS**

- A. PUBLIC WORKS CAPITAL IMPROVEMENT PROJECTS**  
Capital Improvement Project updates for the Public Works Engineering and Water Services divisions are included for your information.

**II. ITEMS FROM OTHER GOVERNMENTAL AGENCIES, OUTSIDE AGENCIES, BUSINESSES AND INDIVIDUALS**

- A.** Submission of Emergency Operations Plan in Compliance with Decision 21-02-029 from Southern California Edison
- B.** Memorandum from Mr. Larry Dick and Mr. Bob McVicker of the Municipal Water District of Orange County (MWDOC) outlining monthly water usage data figures, an estimate of Tier 2 volume for MWDOC, and selected water supply information.
- C.** News Releases from the County of Orange:
- a. OC Public Libraries Partners with Libromobile to Launch Inaugural Orange County Poet Laureate Programs (April 15, 2021)
  - b. OC Humans Relations Commission Hosts Public Meetings to Address Racism in Community Following OC Board of Supervisors Unanimous Approval of Anti-Hate Resolutions (April 20, 2021)
  - c. John Wayne Airport Posts March 2021 Statistics (April 20, 2021)

**• OTHER ITEMS**

- **SOCIAL MEDIA HIGHLIGHTS AND NEWSPAPER ARTICLES**  
Copies of the week's social media posts and local newspaper articles are attached for your information.
- **MISCELLANEOUS ITEMS**  
Items of interest are included.



Scott C. Stiles  
City Manager

## PUBLIC WORKS CAPITAL IMPROVEMENT PROJECTS

# Project Status Report

April 19, 2021

### ENGINEERING DIVISION - CAPITAL PROJECTS

The following are capital construction and design projects under the administration of the Engineering Division and their present status. This covers approximately the next 6 months.

### CONSTRUCTION PROJECTS

#### **NC-1129000– Orange County Streetcar**

(DAI)

OCTA is constructing an at-grade streetcar from the Santa Ana Regional Transportation Center (SARTC) to the NE corner of Harbor Blvd & Westminster Ave. Construction underway.

- Low Bidder: Walsh Construction      Const. Amt: \$220.5M
- NTP: 3/4/19      Est. Project Completion: 2021
- Length: 4+miles

#### **CP-1254000 – Oranewood Ave Rehabilitation – Brookhurst to Euclid L= 1 mi. (NAVIN)**

Contract Price = \$1,805,258

- Rehab Type: Mill & Overlay w/ARAM
- Schedule: Advertise: March 19, Open Bids: April 14, Award: April 27

#### **CP-1254000 – Lampson Ave Rehab – Dale to Magnolia L= 2600' (NAVIN)**

Contract Price = \$557,852

- Rehab Type: 2" Mill & Fill with digouts

#### **CP-1254000 – Garden Grove Blvd Rehab – Dale to Magnolia L= 2600' (NICK)**

Contract Price = \$318,115

- Rehab Type: Microsurfacing with digouts and minor sewer improvements

#### **CP-1254000 – Lampson Avenue Sidewalk – Haster to Jetty (NICK)**

Contract Price = \$109,980

- Construct new 5'wide concrete sidewalk in summer 2021 with rehab projects

**Low Bidder:** All-American Asphalt for \$3,185,281      **Working Days:** 100

**Schedule:** Award: April 27, 2021;      **Construction Start:** June 1, 2021 (tentative)

#### **CP-1250000 – Ward Street Rehabilitation – S'yly City Limits to Hazard L= 1.25 mi. (NICK)**

City boundary follows centerline of street

**City of Westminster is Lead Agency**

- Rehab Type: 3/4 FDR, 1/4 Mill & Fill
- Will include 7 grooved cross gutter replacements in the vicinity.
- Low Bid: \$1.36M All-American Asphalt      **Working Days:** 90
- Construction Start: May 3, 2021 (tentative)

## Capital Projects - Project Status Report

April 19, 2021

Page 2 of 4

### **CP-1177000 - Trask and Roxey New Traffic Signal** (JUAN & KEN)

HSIP Grant \$310,000

Low Bidder: Belco

- Low Bid: \$320,000 Award Date: 9.8.20
- NTP: 9.28.20 60 working days Construction Status: 95% complete
- Signal turned on 4/6/21. Need to complete restoration work.

### **CP-1176000 - Trask and Newland Traffic Signal Mod** (JUAN & KEN)

HSIP Grant \$310,000

Low Bidder: Belco

- Low Bid: \$310,000 Award Date: 9.8.20
- NTP: 9.28.20 60 working days Construction Status: 95% complete
- Signal turned on 4/7/21. Need to complete restoration work.
- 

### **CP-1157000 - Speed Radar Signs at Various School Locations** (JUAN & KEN)

HSIP Grant \$249,000

Low Bidder: Belco

- Low Bid: \$162,000 Award Date: 9.8.20
- NTP: 9.28.20 60 working days Construction Status: 90% complete
- Signs installed. Awaiting programming of the units.

### **CP-1007000 – Acacia Storm Drain** Const: 2021 (MIKE S)

Acacia Ave floods regularly and water ponds in several front yards in the area

- Alignment: Acacia Ave from Dale to Josephine, Josephine from Acacia to Woolley
- Proposed Master Plan of Drainage, Line B-3 **Estimated Const Cost: \$2.4 M**
- Storm Drain Design Status – complete
- Tentative Advertisement date for Bids: End of April 2021

## **DESIGN PROJECTS**

### **CP-1090000 – Euclid/Westminster Intersection Improvement – ROW Acquisition** (MIKE S.)

Proposed improvement: southbound right turn lane & EB right turn lane

- Submitted grant application to OCTA. Likely award in April 2021 per OCTA memo
- Estimated Construction Cost: **\$1.5 M** Tentative Advertisement Date: June 1, 2021
- All SCE relocation plans now complete
- SCE **Distribution** Plan (along Euclid St) complete. Street Permit issued to SCE.
- **SCE Distribution line relocation along Westminster Ave:** March 2021
- Communications companies have SCE relocation plans. Communication company relocations anticipated end of April 2021.

## Capital Projects - Project Status Report

April 19, 2021

Page 3 of 4

### CP-1254000 – Hazard Ave Rehab – Brookhurst to Ward L= 2600' (NICK)

Budgetary Estimate = \$670k for City of GG, \$500k for Westminster

#### City of Garden Grove is Lead Agency

- Rehab Type: 2" Mill & Fill with digouts
- Schedule: Construction summer/fall 2022
- Status: Design 80% complete – City of Westminster reviewing plans

### CP-1259000 – Acacia Neighborhood Street Improvements Const: 2022 (MIKE S)

Scope: Residential streets bounded by Dale, Stanford, Josephine and Garden Grove Blvd

- Residential streets are severely cracked
- Street Improvements: Street reconstruction with new curb, gutter and sidewalk
- Street Design Status: 50% complete
  - Utility poles need to be relocated to complete street work – coord underway
- Notice to Residents letter to "Remove Improvements from Public ROW" is being finalized and will be distributed after the new year 2021.

### CP-XXXX000 – Chapman Ave Rehab – Springdale to Western L= 5300' (NICK)

Budgetary Estimate = \$3.5 M

Rehab Type: 2" Mill & Fill with digouts and ARAM

- Schedule: Construction summer 2022
- Status: Started

### CP-XXXX000 – Garden Grove Blvd Rehab – Harbor to Haster L= 5100' (NAVIN)

Budgetary Estimate = \$2 M

- Rehab Type: 2" Mill & Fill with digouts and ARAM
- Schedule: Construction summer 2022
- Status: Started

### CP-XXXX000 – Lampson Ave Rehab – Springdale to Knott L= 2600' (NICK)

Budgetary Estimate = \$175 k

- Rehab Type: Crack Fill & Slurry Seal
- Schedule: Construction summer 2022
- Status: Started

### CP-XXXX000 – Lampson Ave Rehab – Harbor to Haster L= 2600' (NAVIN)

Budgetary Estimate = \$200 k

- Rehab Type: Crack Fill & Slurry Seal
- Schedule: Construction summer 2022
- Status: Started

### CP-1045000 – Chapman at Lamplighter Traffic Signal

- Design status: Complete
- Advertise for bids: July 2021

## Capital Projects - Project Status Report

April 19, 2021

Page 4 of 4

### **VAR – Traffic Signal Synchronization Projects (Multijurisdictional) (DAI, KEN, JUAN)**

These projects will synchronize the traffic signals and will upgrade the equipment at all the intersections listed below:

<u>Location</u>	<u>Status</u>
• CP-1109000 Katella Avenue	Consultant awarded project Design 100%
• CP-1180000 Valley View	Postponed until 2022* Design 0%
o *Funding issues related to Covid-19 for H.B & Westminster	

### **CP-1097000 – Garden Grove Blvd Traffic Signal Synchronization (KEN & JUAN)**

Multi-jurisdictional signal timing project from Valley View to Bristol. Includes upgrades to all signal controllers, cabinets, video detection, preemption and Traffic Mgmt Center

- Consultant selected – Advantec Design: Complete
- Construction Status: 25% complete
- TMC Monitors are operational
- Concurrently replacing signal cabinets, pull boxes & conduit

### **Magnolia Street – Utility Undergrounding – GG Blvd to Mac Alpine (NICK & MARK)**

- Cost for undergrounding has increased to \$550/lf: total = \$5.8M in 2020 dollars
- Edison has reduced the scope of work to accommodate the available budget
- Status: Design complete. SCE revising 70 sheets of traffic control plans in response to City comments for permitting purposes.
- SCE's allocations to Rule 20a projects have been decreasing. This year's allocation decreased 41% over last year. This will cause a decrease in the scope of the proposed undergrounding. SCE will evaluate and advise.

### **CP-1047000 – Civic Center Drive – Median & Parking Modifications (MIKE B.)**

Modify CCD median island and install angled parking in NB lanes

- Survey info received.
- Status: Concept plans started. Further design dependent on issuance of grading permit for proposed Cottage Industry development

### **Grooved Cross Gutter Replacement (NICK)**

There are currently 8 known grooved cross gutters at various locations around the city.

These will be replaced with regular cross gutters and modifications to the existing streets to adjust surrounding grades.

- DESIGN COMPLETE. Construction will proceed as funding becomes available.
- *Seven grooved cross gutters will be included in Ward Street Rehab project in 2021.*

cc: B. Murray, T.J McGovern, R. Meeks, L. Ruitenschild, M. Gray, L.Tapia, A. Pulido, J. Goddard, Noelle Kim, Ana Neal, R Leyva, B Eurs, Carolyn M., Emily T, Karen F., R. Jacot, K. Dibaj, R. Manson, Buster E., Patti W., Susan Morgan, David Ortega, Alicia Hofer, Lorena Soules

# PUBLIC WORKS CAPITAL IMPROVEMENT PROJECTS - STATUS REPORT

April 19, 2021

## WATER SERVICES DIVISION

---

### UNDER CONSTRUCTION

#### SANITARY SEWER

- **CP1165000 Sewer Main Replacement Project 1- Project #7840** – The Sewer Rehabilitation Plan Phase 1, Sewer Main Replacement Project 1 (at Euclid Street, Pinehurst Court, Nelson Street, Pine Street, Pearl Street, Allen Drive, Stanford Avenue, Euclid Park, Trask Avenue, and Wilson Street) is one of many projects designed to address defective sewer pipe throughout the City. The sewer improvements consist of approximately 30 feet of 6-inch diameter, approximately 5,440 feet of 8-inch diameter and, 1,290 feet of 12-inch diameter extra strength Vitrified Clay Pipe (VCP). It also includes the construction of 27 new manholes, modification of 2 existing manholes and 124 sewer house reconnections.

Project Limit: Throughout the City  
Contractor: CHI Construction  
Contract Amount: \$2,705,830  
Working Days: 185

Status:

- Contractor has completed all the pipeline installation. They are doing manhole lining and other miscellaneous work. Contractor planned to finish their work this week and its subcontractor for slurry seal and striping planned to finish the work next week.
- **CP1141000 Partridge Lift Station Improvements Project** –The District has been experiencing frequent pump clogging caused by wet wipes from the tributary area. The District is considering to install a new grinder at the upstream of the lift station. Staff has hired AKM to provide a preliminary design of the grinder installation for the Partridge Lift Station.

Project Limit: Partridge Lift Station  
Contractor: Pacific Hydrotech Corp  
Bid Amount: \$614,900

Status:

- SCE submitted the approved design with invoice on Friday April 26, 2021. Staff will work with SCE to arrange for invoice payment and make arrangement to begin construction.

---

## WATER

- **CP1205000 Magnolia Reservoir and Booster Pump Station Rehabilitation Project** (GG Project #7402) – The reservoir repairs consist of crack and joint repair, construction of seismic curb, roof waterproofing, rust spot repair, and the addition of a fall protection system. The repair work for the pump station consists of replacement of the existing engine and booster pump, replacement of the existing exhaust system, replacement of the existing catalytic converter, replacement of two 10-inch butterfly valves, replacement of the 10-inch check valve, refurbishment of the existing flow control valve, and replacement of the roof and existing removable dormer.

Project Limit: Magnolia Park (No traffic impact).  
Contractor: Pacific Hydrotech Corp.  
Bid Amount: \$3.2 M

Status: Contractor is working on the re-submittal for the engine. The engine subcontractor is looking to finalize the submittal within the next week or two. The engine will have a 160 days lead time after submittal is approved. This will put construction time to begin in October of this year.

- **OCWD PFAS Final Treatment Design** – CDM Smith is one of the 6 consultants that OCWD has retained to perform final design for well head treatment of the City's 7 affected wells. Ion Exchange has been selected as the preferred treatment approach for all the well sites due to space constraint.

Project Limit: Well 19, Well 29, Well 30, Lampson Reservoir and Booster Station, West Haven Reservoir and Booster Station  
Consultant: OCWD – CDM Smith  
Contractor: Pacific Hydrotech Corp  
Bid Amount: \$12.8M

Status:

- OCWD decided not to pursue the design change as suggested previously. Contractor continues working on the submittals. Contractor anticipates to begin potholing at West Haven Reservoir at the end of April and begin construction in June.

## UNDER DESIGN

### SANITARY SEWER

- **CP1244000 Sewer Main Replacement Project 2&3**—The Sewer Rehabilitation Plan Phase 1, Sewer Main Replacement Project 2 (at Galway Street, Gilbert Street, Kerry Street, Kellogg Way, Alley near Belfast Drive, Crosby Ave, Central Avenue, and Acacia Avenue) and Project 3 (Trask Avenue, Edgebrook Drive, Garden Grove Boulevard, and Sycamore Street) are two of many projects designed to address defective sewer pipe throughout the City. The sewer improvements will consist of approximately 4,400 feet of sewer pipes, includes both design and optional construction management/inspection services.

Project Limit: See Location Map

Consultant: JIG

Status:

- Consultant will be submitting 100% plans this week. Staff anticipates to complete all design work by end of April and will start to advertise toward beginning of May.
- **CP1245000 Sewer Main Lining and Spot Repairs Projects 3&4**—This project consists of rehabilitating approximately 22,813 linear-feet of 8-inch & 10-inch sewer using UV-Cured Glass Reinforced Plastic cured-in-place liner. The project will be at various locations throughout the City. The project will also include spot repairs, sewer lateral reinstatements and top hat sewer lateral seals. The project includes both design and optional construction management/inspection services.

Project Limit: See Location Map

Consultant: Gannett Fleming, Inc.

Status:

- Consultant will be submitting 100% plans toward the beginning of May. Staff anticipates to advertise toward the middle of May, 2021.
- **CIP Project 92 (Donegal Drive Sewer - GGSD Project JL1299000)** – Staff is exploring the feasibility of constructing a 12-in sewer replacement inside a commercial property at 9625 Bolsa Ave. This will alleviate the sewer deficiency in the area.

Project Limit: Donegal Drive (Washington Ave. to Bolsa Ave.)

Status:

- Staff has enlisted JIG to conduct the feasibility study of designing the new sewer main through a commercial property.

## WATER

- **SCADA Implementation Project** – The SCADA Master Plan has recommended 22 projects to be implemented over a 5-year period. The City is seeking for Program Management Services to facilitate the detailed design and implementation of these recommendations.

Project Limit: At the various water distribution facilities

Consultant: West Yost Associates

Status:

- Consultant is continuing with the development of hardware, software, and network design as well as PLC and HMI SCADA programming standards. Consultant is working with IT to have the fiber work completed within the next two weeks as part of the Foundational Project 01.



- **Alwood Ave and Anthony Ave Water Improvement Project** – This water main replacement project includes two of the high priority fire flow capacity deficient areas identified in the 2020 Water Master Plan. Project consists of approximately 1,300 ft of 12-in diameter pipe, 2,850 ft of 8-in diameter pipe including hydrants, fittings and appurtenances, trenching, backfilling, compaction, and pipe disinfection and testing.

Project Limit: Alwood Ave and Cole St; Anthony Ave and Acacia Ave between Josephine St and Magnolia St.

In-House Design: Staff has received topo survey and most of the as-builts from the requested utilities. Staff will begin establishing basemap for this project.

- **County Orangewood and Dale Water Improvement Project** – This water main replacement project includes replacing over 7,500 ft of 6-in diameter main replacement with 8-inch main. In addition, this project will replace 12 of the dry-barrel hydrants with wet barrel hydrants. This will help improve the fire flow in this area.

Project Limit: Between Orangewood and Yorkshire and Dale and Nearing (See Project Map)  
Consultant:

Status:

- Staff is preparing RFP for consultant design.

- **Public Works Yard Block Wall** – Civiltec Engineering has completed the design. Building Department reviewed and approved the plans.

Project Limit: Within the existing facility (No traffic impact).

Status:

- This project will be packaged with one of the water facility projects in the future.

## **SANITARY SEWER SHARED**

### City of Anaheim

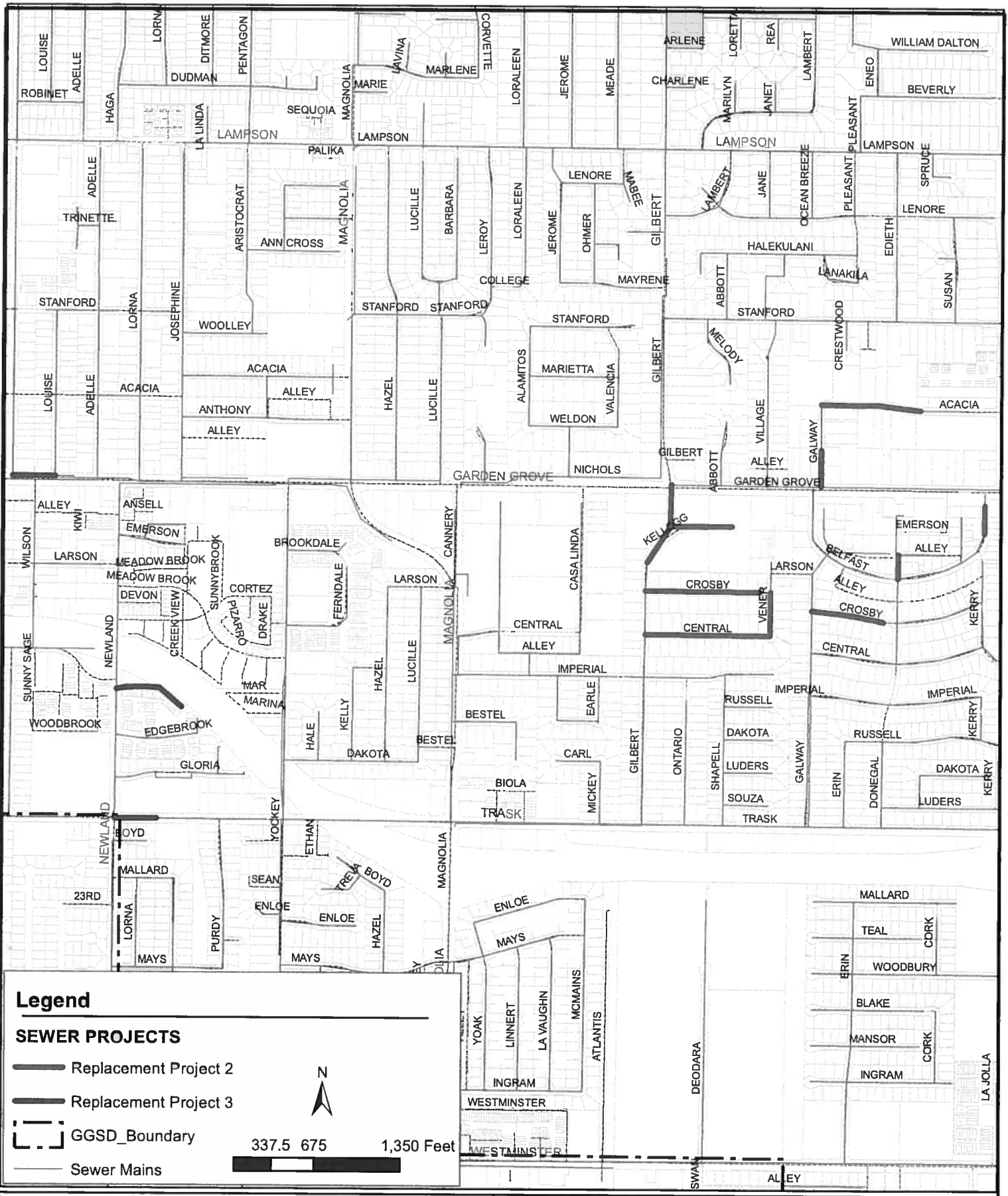
- Anaheim continues to resist updating 1986 Shared Sewer Agreement. The main stumbling block is that they do not want to lower the current d/D ratio of 0.75.

### City of Santa Ana

- Santa Ana has agreed to include GGSD's portion of Westminster Sewer upgrade in their design and construction. Santa Ana City Council and GGSD Board have approved the reimbursement agreement between the City of Santa Ana and GGSD for this project.
- Santa Ana and GGSD staff agreed on the areas and contents of the shared sewer agreement. The final draft has been reviewed by attorneys. Santa Ana City Council approved the shared sewer agreement in August 2017. GGSD Board approved the agreement in October 2017.





City of Orange

- Water Services has initiated the conversation with City of Orange to draft a share sewer agreement. We have researched with the City Clerk to see if there is any existing share sewer agreement. The City Clerk did not find any.



**Legend**

**SEWER PROJECTS**

-  Replacement Project 2
-  Replacement Project 3
-  GGSD\_Boundary
-  Sewer Mains



337.5 675 1,350 Feet

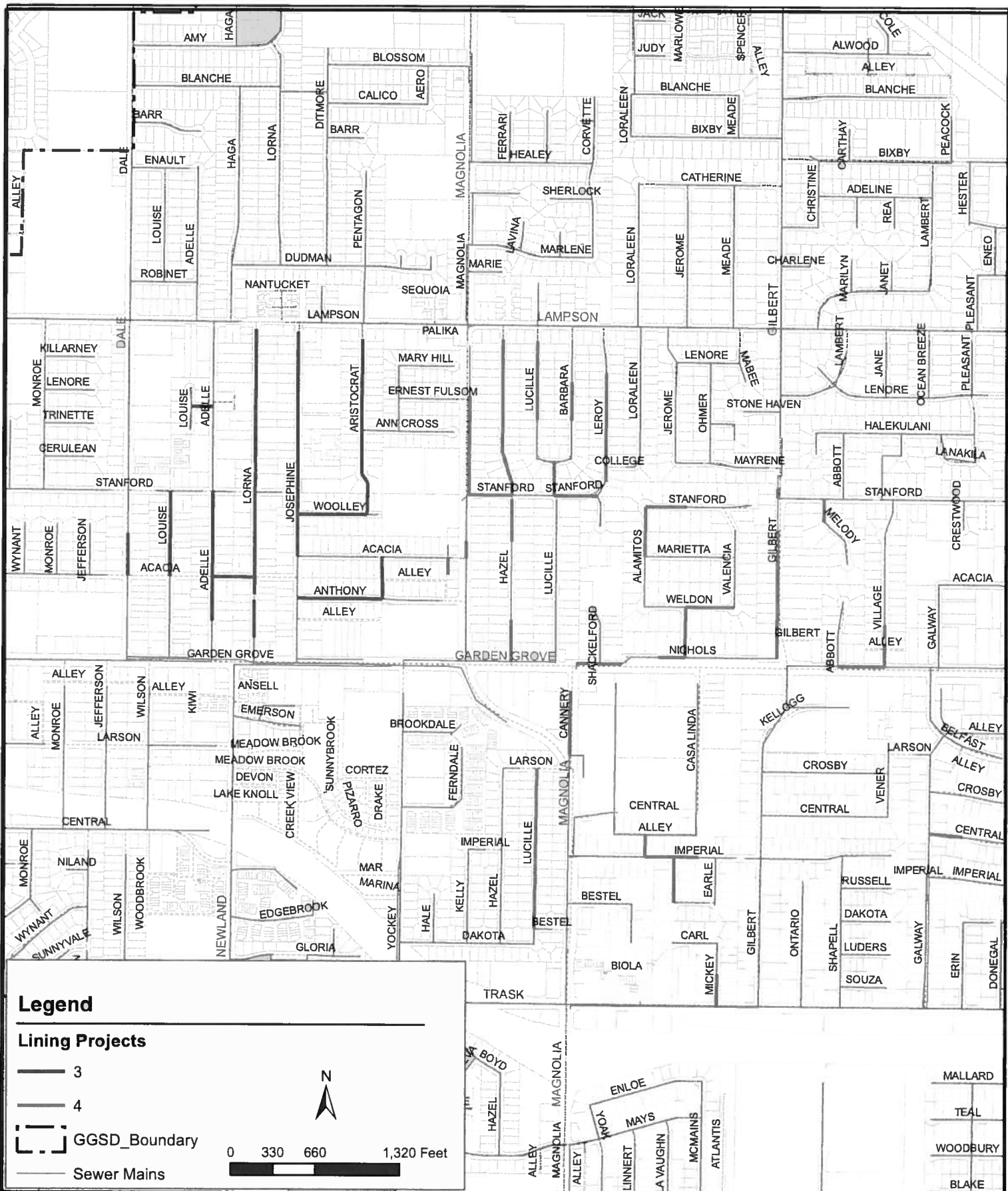


City of Garden Grove  
Department of Public Works

DRAWN BY:  
R.L.





CHECKED BY:  
R.L.

**EXHIBIT A: LOCATION MAP  
SSRP- PHASE I  
SEWER REPLACEMENT PROJECT 2&3**



### Legend

#### Lining Projects

-  3
  -  4
  -  GGSD\_Boundary
  -  Sewer Mains
- 0   330   660   1,320 Feet

DRAWN BY: R.L.      CHECKED BY: R.L.



EXHIBIT A: LOCATION MAP  
SSRP- PHASE I  
SEWER LINING PROJECTS 3&4



In-House Design - FF02\_ Alwood and Cole





Small Diameter Upsize: Orangewood Dr and Dale St Water Replacment Project

April 12, 2021

**Via Email**

Robert Osborn, Director ([robert.osborn@cpuc.ca.gov](mailto:robert.osborn@cpuc.ca.gov))  
Communications Division  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102

**Re: Submission of Emergency Operations Plan in Compliance with  
Decision 21-02-029**

Dear Mr. Osborn:

Pursuant to Ordering Paragraph 5 and Section 5.9.2 of the California Public Utilities Commission's (Commission) Decision No. 21-02-029, Southern California Edison Company (SCE) submits its 2021 Emergency Operations Plan for Edison Carrier Solutions. SCE's submission includes the Emergency Operations Plan, Emergency Contact Information, Emergency Preparedness Exercise Attestation, and Public Communications Plans.

Pursuant to Decision No. 21-02-029, SCE is also providing a copy of its submission to the California Office of Emergency Services (CalOES), the local emergency response managers within our service territory,<sup>1</sup> and [serviceresiency@cpuc.ca.gov](mailto:serviceresiency@cpuc.ca.gov).

Very truly yours,

*/s/ Gloria M. Ing*

Gloria M. Ing

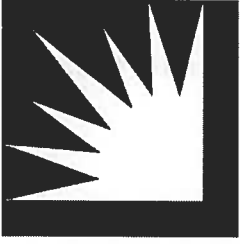
GMI/odg

cc: via email  
[serviceresiency@cpuc.ca.gov](mailto:serviceresiency@cpuc.ca.gov)  
Mark Ghilarducci, Director, CalOES ([mark.ghilarducci@caloes.ca.gov](mailto:mark.ghilarducci@caloes.ca.gov))

via U.S. mail  
SCE's Cities and Counties service list (CPUC Rule 3.2(b))

---

<sup>1</sup> Because SCE does not know the identities of the local emergency response managers within our service territory, SCE is mailing a copy of its 2021 Emergency Operations Plan to SCE's Cities and Counties Service List that SCE uses pursuant to Rule 3.2(b) of the Commission's Rules of Practice and Procedures. Because the distribution to our Cities and Counties is not electronic, SCE will be sending the 2021 Plan to these entities after the 2021 Plan is printed.



SOUTHERN CALIFORNIA  
**EDISON**<sup>®</sup>

An *EDISON INTERNATIONAL*<sup>®</sup> Company

**Edison Carrier Solutions  
2021 Emergency Operations Plan**

**Compliance Report**

April 12, 2021



# **ANNUAL COMPLIANCE REPORT OF EDISON CARRIER SOLUTIONS**

**APRIL 12, 2021**

This report is submitted by Southern California Edison Company ("SCE") in compliance with Decision No. 21-02-029 to Adopt Wireline Resilience Strategies. This compliance report comprises the following:

<b>Compliance Statement:</b> Summarizing SCE's compliance with Decision to Adopt Wireline Resilience Strategies.
<b>Edison Carrier Solutions Emergency Operations Plan</b>
<b>Appendix A: Emergency Operations Plan</b>
<b>Appendix B: Emergency Contact Information</b>
<b>Appendix C: Emergency Preparedness Exercise Attestation</b>
<b>Appendix D: Public Communications Plans</b>

## **COMPLIANCE STATEMENT**

### **Emergency Response Plan**

As part of SCE's continued commitment to effective emergency response, SCE maintains a portfolio of emergency response plans, has a robust emergency organization and routinely exercises its emergency response capability. Approximately 4,300 personnel have completed training in general and Incident Command System (ICS) specific positions in the past two years. In addition, SCE conducts routine training with our field personnel on our emergency response processes, procedures and protocols.

### **Compliance with CPUC Decision 21-02-029 Section 5.9.2**

This Edison Carrier Solutions Emergency Operations Plan complies with CPUC Decision 21-02-029 Section 5.9.2.

- This plan is submitted to the Commission's Communications Division Director, CalOES, and local emergency response managers within the ECS service territory.
- This plan includes:
  - Appendix A: Emergency Operations Plan
  - Appendix B: Emergency Contact Information
  - Appendix C: Emergency Preparedness Exercise Attestation
  - Appendix D: Public Communications Plans

### **Routine Updates**

In compliance with industry standards, emergency plans are validated and updated as necessary. The SCE Edison Carrier Solutions Emergency Operations Plan was revised in early 2021. The material was aligned to the phases of response, and actions were tied to execution checklists.

If Edison Carrier Solutions (ECS) makes substantive changes to its emergency operations plan, it will submit the revised plan to the CPUC within 14 days in compliance with CPUC Decision 21-02-029.

### **Emergency Training and Exercises**

SCE has a robust training and annual emergency preparedness exercise program and ECS is incorporated as appropriate. Following the annual emergency preparedness exercise, SCE assesses the effectiveness of the exercise and modifies its emergency operations plans as needed.

### **Communications Strategy**

In response to CPUC Decision 21-02-029, ECS updated and enhanced its communications strategy. A copy of this strategy is attached in Appendix D.

### **Annual Pre-Event Coordination**

Edison Carrier Solutions will participate in Pre-Event Coordination through exchange of contact information, and participation in emergency exercises with external agencies, including CalOES.

**TABLE OF CONTENTS**

**ANNUAL COMPLIANCE REPORT OF EDISON CARRIER SOLUTIONS** ..... 1

**COMPLIANCE STATEMENT** ..... 2

    Emergency Response Plan .....2

    Compliance with CPUC Decision 21-02-029 Section 5.9.2.....2

    Routine Updates .....2

    Emergency Training and Exercises.....2

    Communications Strategy.....2

    Annual Pre-Event Coordination.....2

**APPENDIX A EMERGENCY OPERATIONS PLAN** ..... 1

    PURPOSE.....1

    PLAN ACRONYMS .....2

    DRIVERS AND ASSUMPTIONS .....3

    SCENARIOS AND POTENTIAL IMPACTS .....4

        Scenario #1 – Mild Incident .....4

        Scenario #2 – Moderate Incident .....4

        Scenario #3 – Severe Outage.....4

        Scenario #4 – Catastrophic Outage .....5

    OBJECTIVES .....6

    INCIDENT INTENSITY LEVELS AND ASSOCIATED ACTIONS.....7

    INCIDENT CONCEPT OF OPERATIONS.....8

    ALIGNMENT WITH EXISTING EMERGENCY MANAGEMENT FRAMEWORKS .....8

    DAMAGE ASSESSMENT AND RESTORATION PRIORITIZATION.....8

        Trouble Ticket Based Strategy .....9

        Impact-Based Strategy.....9

    RESTORATION PRIORITIZATION.....9

        High Priority Customers.....9

        Training, Testing and Maintenance of The Plan.....10

    PHASES OF OPERATIONS.....11

        PHASE 2A: ACTIVATION.....12

        PHASE 2B: INITIAL RESPONSE.....14

        PHASE 2C: SUSTAINED RESPONSE .....17

        PHASE 3: RECOVERY (DEMOBILIZATION).....19

**APPENDIX B EMERGENCY CONTACT INFORMATION:**.....21

**APPENDIX C EMERGENCY PREPAREDNESS EXERCISE ATTESTATION**.....22

**APPENDIX D PUBLIC COMMUNICATIONS PLAN** .....23

    Website and Social Media .....23

    Direct Contract Through Email and Telephone.....23

    Local Media, Local and State Elected Officials and Public Safety Stakeholders .....23

    FCC.....23

    CPUC.....23

    Notifications to Emergency Responders in Compliance with SB 670 .....23

    Customer Education.....23

## APPENDIX A EMERGENCY OPERATIONS PLAN

### PURPOSE

The ***Southern California Edison Company (SCE) Edison Carrier Solutions (ECS) Emergency Operations Plan*** outlines a threat-specific strategy for mitigating, planning for, responding to, and recovering from disruptions to the system that cause an outage incident. Based on scenarios most likely to occur, it is intended to guide how ECS will coordinate critical preparedness, response, and restoration activities before, during and after an actual telecommunications outage incident.

ECS is a business unit within SCE. ECS is primarily established to provide commercial telecommunications services to telecommunications carriers, internet service providers, commercial mobile radio service providers, cable and satellite television companies, and enterprise customers. Service is provided to commercial customers only and ECS does not provide voice service or service to residential customers.

This plan outlines the roles and responsibilities for Incident Management Teams (IMT) during response operations. It is designed to help ensure safe and efficient restoration for any type of outage through consistent use of the Incident Command System, identification of applicable prioritization and restoration strategies, and the development of a common operating picture for communicating situational awareness to internal and external stakeholders. This plan does not supersede or replace existing procedures for safety, hazardous materials response, or other similar procedures adopted and in place, including and not limited to specific response plans prepared to address individual circumstances or to comply with regulatory requirements.

The ECS incident response and associated emergency response and recovery plans are governed and/or informed by the following:

- Federal Communications Commission's (FCC) network outage reporting regulations<sup>1</sup>
- CPUC telecommunications outage reporting regulations<sup>2</sup>
- Telecommunications Service Priority (TSP) Program for National Security and Emergency Preparedness<sup>3</sup>
- CPUC Decision Adopting Wireline Provider Resiliency Strategies D.21-02-029
- CPUC General Order Number 95 and General Order Number 128

---

<sup>1</sup> 47 C.F.R. §4.1-4.15 <https://www.govinfo.gov/app/details/CFR-2015-title47-vol1/CFR-2015-title47-vol1-part4>

<sup>2</sup> CPUC General Order 133-C Rules Governing Telecommunications Services

<sup>3</sup> 47 C.F.R. §64, Appendix A

## PLAN ACRONYMS

AREP	Agency Representatives
BRDM	Business Resiliency Duty Manager
CFR	Code of Federal Regulations
CMC	Crisis Management Council
DWDM	Dense Wave Division Multiplexing
ECS	Edison Carrier Solutions
EOC	Emergency Operations Center
FCC	Federal Communications Commission's
ICS	Incident Command System
ICT	Incident Communications Team
IMT	Incident Management Team
IST	Incident Support Team
LNO	Liaison Officer
SCE	Southern California Edison Company
SOC	State Operations Center
SEMS	Standardized Emergency Management System
TCC	Telecommunications Command Center
TTC	Transmission Telecommunications Organization

## **DRIVERS AND ASSUMPTIONS**

ECS is actively engaged in managing potential reliability and safety impacts from incidents that may cause disruption to its commercial telecommunications system by prioritizing damage assessment, restoring critical infrastructure and communicating with internal and external stakeholders to increase situational awareness.

Specific drivers and assumptions for these events include, but are not limited to, the following:

- Damage assessment operations will be performed when safe to do so.
- Restoration activities may need to be prioritized based on response operations.
- Organizational units may be required to modify their daily operations to assist with incident management.
- Business Continuity and/or Disaster Recovery Teams may be activated for incident response operations.
- Local EOCs may be activated to coordinate city, county and state government response to an ECS incident.
- SCE and ECS personnel may be deployed to communicate and coordinate activities with city, county and state EOCs where necessary.

## SCENARIOS AND POTENTIAL IMPACTS

The ECS Emergency Plan uses four incident intensity levels: Mild, Moderate, Severe and Catastrophic. These intensity levels are established for the ECS commercial telecommunications as a whole. The overall incident intensity level is based on an aggregation of individual trouble ticket information that has been augmented with consideration for unrelated widespread outages such system-wide interruptions.

ECS will base all prevention, mitigation, preparedness, response and recovery operations related to outage incidents on the following scenarios and potential impacts based on intensity.

SCENARIOS
<p><b>Scenario #1 – Mild Incident</b></p> <p>A mild incident is typically localized to one or more circuits with a single cause and normal resources are sufficient to manage response and recovery activities. Mild incidents are frequent, occurring several times a month. Characteristics include:</p> <ul style="list-style-type: none"><li>• Customer interruptions: “Standard” ECS customer outage with clear recovery path (fiber cut, equipment failure, and TCC/ECS working to resolve and communicate with customer). customers may be ‘hard down’ without service or ‘non-redundant’ with a backup circuit still functioning or in a ring with a secondary pathway.</li><li>• Restoration: There are sufficient field personnel, restoration technical resources (fiber optic cable, equipment, telecommunications cards, optics, etc.) and other technical or operations specialist resources.</li><li>• Majority of customers are typically expected to be restored in less than 24 hours.</li></ul>
<p><b>Scenario #2 – Moderate Incident</b></p> <p>A moderate incident is typically spread over multiple systems or in a more intense isolated incident that requires additional resources to manage response and recovery activities. Moderate incidents are experienced only a few times in any one year. Such incidents can be characterized by multiple ECS customers ‘hard down’ or critical systems impacted resulting in:</p> <ul style="list-style-type: none"><li>• Customer interruptions: Multiple customers carrying critical information/data impacting their businesses or the customers of their business. Such traffic may include cellular traffic, business data, first responder networks or other businesses where telecommunications services are critical to their operations.</li><li>• Restoration: Sufficient field personnel, restoration technical resources (fiber optic cable, equipment, telecommunications cards, optics, etc.) and other technical or operations specialist resources are available or may be reallocated to provide assistance with extended shifts for personnel. ECS Tier-3 support may potentially reroute customer traffic to other cables and/or systems based on priority and availability of fiber and network resources.</li><li>• TCC telephone bridge with ECS Tier-3 and other shared partners may be enabled. ECS leadership (via escalations) may be engaged as well to assist in managing customer expectations and communication.</li><li>• Majority of customers are typically expected to be restored in less than 48 hours.</li></ul>
<p><b>Scenario #3 – Severe Outage</b></p> <p>A severe incident is typically either an incident with escalating consequences affecting multiple systems or a severe-intensity isolated incident. Such incidents are rarely experienced on a yearly basis, occurring on average once or twice every ten years and are characterized by an extremely high number of outage related incidents resulting in:</p> <ul style="list-style-type: none"><li>• Customer interruptions: Complex ECS technical issue(s), customer issue(s) or incident requiring full ECS management and shared partner engagement for resolution. Examples include ECS major hub down, or major fire risking critical ECS circuits (cell sites, first</li></ul>



responder network, etc.). An IMT may be initiated and in place to manage the response to the outage(s) and coordinate restoration.

- Restoration: There may be insufficient field personnel and other constraints related to equipment spares, telecommunication cards, optics, or fiber optic cable (and/or field equipment). Additional assistance from other shared partners/vendors may be required.
- Majority of customers are expected to be restored in less than 72 hours.

#### Scenario #4 – Catastrophic Outage

A catastrophic emergency or incident may require additional assistance if the resources required to respond exceed the available SCE/ECS resources and restoration may be prolonged beyond 72 hours. Such incidents are extremely rare and may cause such significant damage to the system resulting in:

- A company-wide need to focus on restoration efforts.
- Customer interruptions: Major SCE event or Southern California Incident which engages the SCE IMT and affects critical ECS telecommunications systems, customers, and/or traffic. ECS engages the IMT and participates in the IMT as appropriate until issues resolved/stand down.
- Restoration: Potentially have insufficient field personnel and other constraints related to equipment spares, telecommunication cards, optics, or fiber optic cable (and/or field equipment). Additional assistance from other shared partners/vendors may be required. Service restoration is based on prioritization as described later.
- Restoration may be prolonged beyond 72 hours.
- Required replacements for equipment and cable damaged may exceed those available.
- Potential safety and/or health concerns.

#### POTENTIAL IMPACTS

Service outages that may pose a life safety risk to critical customers or essential services

#### Common scenarios may include the following:

- **Fiber Optic Cable Cuts** – Damage directly to a cable that can be caused by tree trimmer errors, contractor digging, rodents, etc. Cables are also damaged indirectly when the supporting pole is damaged due to fire, lightening, vehicle hit pole, etc.
- **Electronics Failure** – In telecommunications, the service provider (ECS) utilizes electronic equipment to serve customers. In this environment, equipment failure may cause service interruption. The electronics equipment may include: equipment chassis, modules/cards, and optics.
- **Cyber-Attack** – SCE has its own IT department that manages cybersecurity risk, prevention, detection, and mitigation. ECS works closely with the SCE cybersecurity team to monitor and manage cyber-attacks or other threats.
- **Fires** - The California fire season typically begins during the summer and peaks in the fall, but fires are becoming a more frequent threat year-round. Because fires often affect areas that are relatively inaccessible, outage lengths are usually much longer compared to other types of catastrophic events. Most fire recovery efforts and costs involve rebuilding and repairing cables and restoring telecommunications service after the fire has passed through affected areas and SCE has rebuilt poles and other aboveground structures.
- **Extreme Environmental Issues** - Extreme environmental (and weather) challenges such as earthquakes, lightning storms, significant rainstorms, cold weather including snow and sleet, and windstorms have the potential to cause extensive damage. Any of these scenarios can limit ability to respond to outage situations.



## **OBJECTIVES**

The following objectives for incident management within the ECS commercial telecommunications system have been identified:

- Maintain the safety of customers, employees, contractors, first responders and the public
- Maintain effective communications with internal and external stakeholders (employees, customers, the public, first responder and emergency management agencies, and public officials) on potential impacts of the incident
- Perform safe and timely damage assessment of impacts to ECS infrastructure
- Prioritize restoration activities of ECS infrastructure
- Conduct safe and efficient restoration of critical ECS infrastructure
- Monitor conditions within the telecommunications system and the need for potential mitigation activities
- Attempt to notify customers of potential outages and provide on-going outage updates
- Comply with all identified regulatory requirements
- Consider impacts to the environment

**INCIDENT INTENSITY LEVELS AND ASSOCIATED ACTIONS**

<p><b>Level 1 MILD</b></p>	<p>“Standard” ECS customer outage with clear recovery path (fiber cut, equipment failure, and TCC/ECS working to resolve &amp; communicate with Customer)</p>
<p><b>Level 2 MODERATE</b></p>	<p>Multiple ECS customers down (or critical system - DWDM) with extended outage timing or unknowns related to resolution. Management escalation and engagement within ECS and TCC/TTC to ensure outage or service issues are resolved in a safe, productive manner</p>
<p><b>Level 3 SEVERE</b></p>	<p>Incidents with the potential to result in severe harm to the commercial telecommunications network, but there is a higher level of familiarity or expectation. This may present itself as complex telecom technical issue(s), customer Issue(s). or an incident requiring full ECS management and shared partner engagement for resolution (e.g., ECS major hub down, or major fire risking critical ECS backhaul circuits (cell sites, first responder network, etc.)). The IMT is implemented - for full response and management engagement.</p>
<p><b>Level 4 CATASTROPHIC</b></p>	<p>A rare and unanticipated emergency with the potential to do, or in the process inflicting irreparable and severe harm to the commercial telecommunications network. The most severe type of incident. Examples include a major SCE event or Southern California Incident which engages the SCE IMT and affects critical ECS systems, customers, and/or traffic. ECS engages the IMT and participates in the SCE IMT as appropriate until issues resolved/stand down.</p>

## **INCIDENT CONCEPT OF OPERATIONS**

### **ALIGNMENT WITH EXISTING EMERGENCY MANAGEMENT FRAMEWORKS**

Outage events can pose coordination and communication challenges for our local Public Safety Partners. Therefore, SCE will actively support and engage stakeholders through existing State and Federal emergency frameworks for collaborative planning and response. This engagement is intended to prevent duplicative effort, increase situational awareness, standardize response operations, and integrate existing outreach and collaboration whenever possible.

SCE standardizes planning and response frameworks with Public Safety Partners for outage events through alignment with the California Governor's Office of Emergency Services, Standardized Emergency Management System (SEMS) guidelines. This alignment includes implementing an Incident Management Team (IMT) structure to manage outage events.

SCE's Business Resiliency organizational unit is responsible for the creation, implementation, maintenance, training, and testing of SCE's emergency plans, including those for ECS. Its staff also works to create relationships with state and local governments, Public Safety Partners, and other community stakeholders before events occur to increase communication and collaboration during PSPS events. SCE maintains a direct line of communication with impacted communities, the Safety and Enforcement Division of the Commission, CalOES, the California State Warning Center, and the California Utilities Emergency Association, as applicable during PSPS events.

SCE utilizes specialized Fire Management staff to monitor, respond to, and report on all fires affecting or having the potential to affect SCE and ECS infrastructure. These personnel represent SCE by serving as a Cooperator<sup>4</sup> in the field fire incident management structure. Fire Management staff assist in coordinating SCE's response to fires by providing information to manage the bulk electric system, repairing damage, restoring the electric system, restoring the wireline system, and providing safe access to begin restoration work. These personnel maintain close working relationships with fire and emergency management agencies throughout the service territory and serve as consultants and subject matter experts on fire risk management.

During times of response, SCE staff may also act as an Agency Representative (AREP), operating as a liaison between SCE's Incident Management teams and the affected communities. AREPs work to identify outages, real and potential issues associated with those outages, and information requests regarding restoration. This relationship allows for increased situational awareness to make informed decisions regarding evacuations, necessary fire-fighting operations and critical restoration times for essential and critical use facilities. SCE also makes every effort to provide space in its Emergency Operations Center for representatives from CalOES, Public Safety Partners, and water and communications infrastructure providers when requested.

SCE also aligns Incident Command System response with Federal structures to include use of Federal Incident Management team structures during outage events. This is a fundamental form of management, and it enables incident managers to identify the key concerns associated with the incident, often under urgent and/or challenging conditions, without sacrificing attention to any component of the command system. This alignment allows SCE to respond to both single and multiple incidents simultaneously if need be, while still effectively scaling operations and maintaining appropriate response levels.

### **DAMAGE ASSESSMENT AND RESTORATION PRIORITIZATION**

ECS may need to address more than one outage incident concurrently and may employ different strategies for assessing damage and restoring service based on customer impact, scope, and intensity of each incident. In smaller, more isolated incidents, ECS typically employs the standard trouble ticket-based strategy that it uses under routine outage circumstances. As described below, this strategy is not effective or efficient in larger incidents where there is an overwhelming volume of trouble tickets. When incidents are larger, ECS moves to an impact-based strategy where repair priorities are assigned by areas and circuits. This is a tactical decision

---

<sup>4</sup> A federal, tribal, state, or local agency that participates with another agency(s) in planning and conducting fire or emergency management projects and activities as defined by the National Wildland Coordination Group (NWCG)

made during the planning process for a given operational period and documented in the IAP. The two strategy types, trouble ticket and impact-based, can be used together as needed during the course of an event.

### **Trouble Ticket Based Strategy**

Trouble ticket-based restoration is most frequently applied during less complex incidents where the number of trouble tickets is within the capacity of the available workforce to efficiently process and complete.

Trouble ticket-based strategies may also be useful during less complex, distributed incidents where there is not a significant amount of physical damage experienced by the system. It is also useful before and concurrently with the initial damage assessment before the full extent of the damage has been discerned.

The trouble ticket-based restoration strategy is used when there are a relatively small number of trouble tickets. Under this strategy, day-to-day restoration processes monitor, locate, and repair faulty equipment or cables. The TCC (Telecom Command Center) prioritizes trouble tickets based on response criticality and resource availability.

Trouble ticket-based restoration is very effective when the instances of damage are not substantial and when the number of trouble tickets allows for a response in an orderly manner. The degree of effectiveness of this type of restoration strategy may be diluted when the physical damage is substantial. In such an instance, the time necessary to restore a specific trouble ticket is not easily incorporated into the analysis, which prioritizes and assigns work. Consequently, during significant incidents where there is widespread damage resulting in numerous trouble tickets with physical damage, an impact-based restoration strategy may be more appropriate to optimize the restoration effort.

### **Impact-Based Strategy**

Impact-based restoration strategy is used when the number of trouble tickets exceeds the ability to assign work on an individual trouble ticket basis. Work is coordinated with SCE utility telecom restoration and assigned to crews based on impact/urgency for restoration and prioritized rather than through evaluation of individual trouble tickets. Work is prioritized based on considerations such as impacted service criticality, impacted service level ('hard down' vs. non-redundant) and magnitude of telecom traffic impacted (how many customers are impacted by the specific outage cause). The impact-based restoration strategy focuses executing the outage restoration work on restore critical services that are 'hard down' ahead of other outage types that are less critical (speed degradation, restoration of non-redundant to full redundant, etc.).

This type of restoration strategy capitalizes on directing multiple resource types, including damage assessors, first responders, SCE telecom restoration crews under one authority, thereby, optimizing their efforts.

## **RESTORATION PRIORITIZATION**

Due to the wide range and nature of incidents, ECS has identified guidelines to restore both the most critical circuits as quickly as possible while continually prioritizing public health and safety. With safety of the public and employees as our topmost priority, restoration work needs to be performed in the most efficient manner possible while also maintaining critical infrastructure, service obligation, and customer satisfaction considerations.

### **High Priority Customers**

In order to identify customers that provide essential public service as well as critical infrastructure customers who have been pre-identified to be imperative to broader public safety, SCE has developed a method which prioritizes addressing outages in the system based on a combination of several factors, including:

- Pre-identified criticality based on facility/telecom traffic (first responders, law enforcement, government agencies, hospitals/critical care facilities, municipalities, general cellular traffic, general business traffic, etc.)
- Criticality determined by length of time without service or service degradation level (unprotected, performance degradation, 'hard down', etc.)
- Number of customers affected

### **Training, Testing and Maintenance of The Plan**

Annual updates to the Emergency Plan are socialized through SCE's established training and exercise program. The Emergency Plan is tested through an annual exercise series created to identify gaps in planning to allow for continuous improvement. ECS also complies with all CPUC requirements through annual updates and submittal of the Emergency Plan as required.

## PHASES OF OPERATIONS

ECS will utilize the following phased approach as the foundation for outage incident management for **Severe and Catastrophic Scenarios**:

Pre-Incident	Response			Recovery
1	2A	2B	2C	3
Normal Operation	Activation	Initial Response	Sustained Response	Recovery

### Phase 1: Normal Operations

Outlines the mitigation and preparedness programs regularly practiced throughout the organization. Phase 1 is ongoing and informed by risk assessment and identified mitigation needs.

### Phase 2A: Activation

Outlines the actions taken during the beginning an event, with a focus on activating personnel and gathering initial situational awareness and ends once Incident Command establishes operational control over the incident.

### Phase 2B: Initial Response

Details the actions of the IMT in the early response operation, focusing on situational awareness and establishing a regular response cycle allowing all teams to coordinate effectively.

### Phase 2C: Sustained Response

Outlines the continuing activities of the IMT once operational control, a regular operational cycle and situational awareness have been established.

### Phase 3: Recovery

Outlines the activities of key personnel following the end of an event. This includes analysis of an affected system to determine the potential for ongoing issues, identifying indicators to inform mitigation and preemptive measures, and developing a schedule for continued monitoring for post-incident issues.



**PHASE 2A: ACTIVATION**



Pre-Incident	Response			Recovery
1	2A	2B	2C	3
Normal Operation	Activation	Initial Response	Sustained Response	Recovery

Indicators:
<ul style="list-style-type: none"> <li>• Outage occurs and TCC becomes aware due to alarms or trouble ticket influx by customer(s)</li> </ul>
Critical Information Requirements:
<ul style="list-style-type: none"> <li>• Identification of possible at-risk systems</li> <li>• Outage damage identification, assessment and impact (systems and customer traffic)</li> <li>• Status of any additional indicators (fires, vehicle incidents, tree trimming work, etc.)</li> <li>• Identification of available field resources and supplies</li> </ul>
End-State Conditions for Phase 2A: Activation
<ul style="list-style-type: none"> <li>• IMT responds to the Emergency Operations Center (EOC)</li> <li>• Incident Command personnel are activated, deployed, and responding under the ICS</li> <li>• Initial safety concerns have been assessed and protective actions are being implemented as appropriate (<b>move to Phase 2B: Initial Response</b>)</li> </ul> <p>~~OR~~</p> <ul style="list-style-type: none"> <li>• The BRDM with input from subject matter experts determines the incident no longer poses a significant threat to SCE and ECS services and no IMT is activated (<b>return to Phase 1: Normal Operations</b>)</li> </ul>

Phase 2A: Activation Execution Checklist:	
Role	Responsibility
SCE Watch Office	<input type="checkbox"/> Send Critical Incident Report (as needed) <input type="checkbox"/> Distributes update on Watch Office Daily Report
Business Resiliency Duty Manager (BRDM)	<input type="checkbox"/> Provide support to IMT and assist with coordinating response efforts <input type="checkbox"/> Make contact with impacted jurisdictions (Local, State, Federal) <input type="checkbox"/> Interfaces with the Officer in Charge (OIC) and the Crisis Management Council (CMC)
Incident Commander (IC)	<input type="checkbox"/> Evaluate the needs of the incident and define the appropriate organizational structure for the incident <input type="checkbox"/> Assess the need to activate supplemental emergency action and/or business continuity plans for different regions of the SCE service territory and critical applications
Public Information Officer (PIO)	<input type="checkbox"/> Implement Public Communications Plan (Appendix D)
Liaison Officer (LNO)	<input type="checkbox"/> LNO establishes contact with EOCs <input type="checkbox"/> Determine need to use SCE Alert process or other means to inform elected

Phase 2A: Activation Execution Checklist:	
	officials
Safety Officer (SOF)	<input type="checkbox"/> Monitor potential health and safety risks at external locations where SCE personnel are operating <input type="checkbox"/> Evaluate and report on potential issues related to projected work
Environmental Officer	<input type="checkbox"/> Identify presence of environmental resources (biological, cultural, and waters)
Operations Section Chief (OSC)	<input type="checkbox"/> Determine resource needs and arrange to have crews on site for anticipated impacts <input type="checkbox"/> Stay informed restoration strategy and support efforts through allocation and assignment of resources <input type="checkbox"/> Review system abnormal circuit conditions for potential return to service <input type="checkbox"/> Coordinate with the Air Operations Branch Director to allocate air operations resources to support aerial surveys and the transportation of mission critical personnel <input type="checkbox"/> Coordinate with the ECS sales team to ensure systems are in place to implement macro-messaging as necessary following the upcoming event
Planning Section Chief (PSC)	<input type="checkbox"/> Coordinate with the OSC to assess the availability of SCE and contract resources to meet staffing limitations for all affected OUs
Logistics Section Chief (LSC)	<input type="checkbox"/> Inventory assessments are conducted in the forecasted impact regions to ensure critical assets and equipment are available/ordered, and able to be in place prior to the event <input type="checkbox"/> Identify operational resource coordination points (e.g., laydown yards, PODs, etc.) <input type="checkbox"/> Assess the availability of fuel resources and coordinate the provision of fuel for SCE and contractor vehicles, equipment, and aircraft <input type="checkbox"/> Identify available emergency generators <input type="checkbox"/> Assess lodging and meals availability and begin securing necessary accommodations at the discretion of the Operations Section Chief <input type="checkbox"/> Reconcile ongoing travel and transportation limitations within impacted areas
IT Tech Spec	<input type="checkbox"/> Review scheduled IT outages and coordinate rescheduling



**PHASE 2B: INITIAL RESPONSE**



Pre-Incident	Response			Recovery
1	2A	2B	2C	3
Normal Operation	Activation	Initial Response	Sustained Response	Recovery

Indicators:
<ul style="list-style-type: none"> <li>• IST/IMT activated and operating at the Emergency Operations Center</li> <li>• Customer, local government and public safety agency notifications and coordination are being conducted</li> </ul>
Critical Information Requirements:
<ul style="list-style-type: none"> <li>• Identification of impacted customers, circuits, and systems</li> <li>• Damage modeling</li> <li>• Status of any current fire(s) burning in or toward ECS facilities</li> <li>• Status of available field resources</li> <li>• Status of the system and any constraints</li> </ul>
End-State Conditions for Phase 2B: Initial Response:
<ul style="list-style-type: none"> <li>• Communication established between IST/IMT and field teams</li> <li>• Early damage assessments have been conducted and common operating picture has been established</li> <li>• Resource requirements have been reviewed and support has been requested</li> <li>• SCE agency representatives are communicating with affected local governments, public safety partners and customers, gathering situational awareness and prioritizing restoration requests</li> <li>• Requests from field resources for support personnel have been conducted (<b>move to Phase 2C: Sustained Response</b>)</li> </ul> <p>~~OR~~</p> <ul style="list-style-type: none"> <li>• The BRDM, with input from subject matter experts as needed, determines that the threat to SCE has lessened and activation of teams is no longer necessary (<b>move back to appropriate Phase</b>)</li> </ul>

Phase 2B: Initial Response Execution Checklist:	
Role	Responsibility
SCE Watch Office	<input type="checkbox"/> Includes status updates in the Daily Report <input type="checkbox"/> Sends Critical Incident Report
Business Resiliency Duty Manager (BRDM)	<input type="checkbox"/> Works with IST/IMT lead to provide continual situational awareness updates and coordinate response efforts
ES IMT Incident	<input type="checkbox"/> Actively manages the incident

Phase 2B: Initial Response Execution Checklist:	
Commander	<input type="checkbox"/> Works with Operations Section to determine resource requirements
Public Information Officer (PIO)	<input type="checkbox"/> Update messaging in accordance with Public Communications Plan (Appendix D)
Liaison Officer (LNO)	<input type="checkbox"/> Contact county EOCs and emergency response organizations and coordinate the deployment of SCE representatives where appropriate <input type="checkbox"/> Coordinate with external response structures to expedite or waive permitting requirements. <input type="checkbox"/> Communicate high-level restoration strategies and customer impacts <input type="checkbox"/> Provide county/city restoration needs back to OSC for possible prioritization
Safety Officer (SOF)	<input type="checkbox"/> Monitor potential health and safety risks where SCE personnel are operating <input type="checkbox"/> Identify potential health and safety associated with SCE facilities and notify SCE personnel, the public, and local authorities where appropriate <input type="checkbox"/> Communicate need to document and report all safety incidents <input type="checkbox"/> Coordinate the production and distribution of employee notifications outlining safety information and providing guidance on initial actions
Environmental Officer (EOF)	<input type="checkbox"/> Develop strategies and priority for avoiding and minimizing environmental impacts <input type="checkbox"/> Coordinate with OSC to implement environmental mitigation strategies <input type="checkbox"/> Identify environmental permits required <input type="checkbox"/> Identify if impacted area is on public land jurisdiction. Provide emergency notifications to government agencies.
Operations Section Chief (OSC)	<input type="checkbox"/> Coordinate with DOCs and CA to ensure critical care and medical baseline customers have been identified and notified <input type="checkbox"/> Coordinate with the TCC to determine status of infrastructure and assess impacts on restoration strategy <input type="checkbox"/> Identify focus areas for further damage assessment <input type="checkbox"/> Stay informed of TCC restoration strategy and support efforts through allocation and assignment of resources <input type="checkbox"/> Identify critical resource gaps and mitigate through contractors. Coordinate all MA requests with the Business Resiliency Duty Manager (BRDM) <input type="checkbox"/> Develop a system restoration strategy, prioritizing the recovery of assets critical to re- establishing services throughout the ECS service territory <input type="checkbox"/> Ensure resources are identified and assigned to clear hazards with imminent danger as reported by the public and government agencies <input type="checkbox"/> Determine if system restoration should be executed by impact-based or ticket-based <input type="checkbox"/> Establish damage assessment strategy <input type="checkbox"/> Coordinate with the Air Operations Branch Director to allocate air operations resources to support aerial surveys and the transportation of mission critical personnel <input type="checkbox"/> Reconcile ongoing emergency repairs with affected locations and provide

Phase 2B: Initial Response Execution Checklist:	
	<p>resource needs and restoration updates</p> <p><input type="checkbox"/> Coordinate with the ECS sales team to implement macro messaging for all customers without accurate restoration times</p>
Planning Section Chief (PSC)	<p><input type="checkbox"/> Coordinate with the OSC to assess the availability of contract resources to meet staffing limitations for all affected OUs</p>
Logistics Section Chief (LSC)	<p><input type="checkbox"/> Identify operational resource coordination points (e.g., laydown yards, PODs,)</p> <p><input type="checkbox"/> Assess the availability of fuel resources and coordinate the provision of fuel for SCE and contractor vehicles, equipment, and aircraft</p> <p><input type="checkbox"/> Assess lodging and meals availability</p>
IT Tech Spec	<p><input type="checkbox"/> Assess damage to all systems that support mission critical facilities/operations (e.g., contact centers, TCC, DOCs, Switching Centers, GOC, ESOC, etc.)</p> <p><input type="checkbox"/> Develop a long-term IT restoration strategy, aligning restoration priorities across the company</p> <p><input type="checkbox"/> Develop restoration strategy for critical applications</p>

**PHASE 2C: SUSTAINED RESPONSE**



Pre-Incident	Response			Recovery
1	2A	2B	2C	3
Normal Operation	Activation	Initial Response	Sustained Response	Recovery

Indicators
<ul style="list-style-type: none"> <li>• IMT has established an operating picture and incident is managed until recovery begins</li> <li>• Recurring response cycle is being maintained</li> <li>• Resources are being integrated into response operations at the field level</li> <li>• Ongoing internal/external communications regarding event are being conducted</li> </ul>
Critical Information Requirements
<ul style="list-style-type: none"> <li>• Ongoing identification of possible at-risk circuits and systems</li> <li>• Status of any impacted circuits or systems</li> <li>• Damage modeling</li> <li>• Status of any current fire(s) burning in or toward ECS facilities</li> <li>• Status of available field resources</li> <li>• Status of the system and any constraints</li> <li>• IMT Availability</li> </ul>
End-State Conditions for Phase 2C: Sustained Response
<ul style="list-style-type: none"> <li>• Field operations concentrate on restoring normal services</li> <li>• Triggers for transitioning to field operations have been identified and met</li> <li>• IMT has demobilized</li> <li>• ECS is no longer at risk for continued disruptions due to the incident</li> </ul>

Phase 2C: Sustained Response Execution Checklist	
Role	Responsibility
Operations Section Chief (OSC)	<ul style="list-style-type: none"> <li><input type="checkbox"/> Coordinate with the SOF to implement a 16/8 rotation to support safe operational activity</li> <li><input type="checkbox"/> Stay informed of restoration strategy and support efforts through allocation and assignment of resources</li> <li><input type="checkbox"/> Ensure resources are identified and assigned to clear hazards with imminent danger as reported by a public agency and/or the public</li> <li><input type="checkbox"/> Ensure the execution of the IT restoration strategy, aligning restoration priorities across the company</li> <li><input type="checkbox"/> Transition out of macro messaging by developing accurate service restoration times and coordinating with the ECS sales team to close out existing macro messages</li> </ul>
Planning Section Chief (PSC)	<ul style="list-style-type: none"> <li><input type="checkbox"/> Develop a demobilization plan, defining the roles and responsibilities of a recovery taskforce to continue operational activity after the response team</li> </ul>

Phase 2C: Sustained Response Execution Checklist	
	demobilizes
Public Information Officer (PIO)	<input type="checkbox"/> Update messaging in accordance with Public Communications Plan (Appendix D)
Safety Officer (SOF)	<input type="checkbox"/> Monitor potential health and safety risks where SCE personnel are operating <input type="checkbox"/> Identify potential health and safety risks associated with ECS facilities and notify SCE personnel, the public, and local authorities where appropriate <input type="checkbox"/> Monitor for “fatigue” for long-term 16/8 rotations <input type="checkbox"/> Ensure updated safety notifications are distributed throughout the incident to inform SCE personnel of existing or evolving risks
Environmental Officer (EOF)	<input type="checkbox"/> Monitor ground disturbing activities in areas with environmental resources <input type="checkbox"/> Ensure proper waste management in identified laydown yard(s). Wood placed in wood bins. Wire and metal placed into salvage bins. <input type="checkbox"/> Ensure environmental permits obtained and emergency environmental notifications provided to agencies

**PHASE 3: RECOVERY (DEMOBILIZATION)**



Pre-Incident	Response			Recovery
1	2A	2B	2C	3
Normal Operation	Activation	Initial Response	Sustained Response	Recovery

Indicators
<ul style="list-style-type: none"> <li>Incident has subsided, and telecommunications services are being restored</li> <li>Observations in the field report no imminent threat and forecasts indicate that hazardous conditions have passed and are not expected to increase for a period of 72 hours or more</li> </ul>
Critical Information Requirements
<ul style="list-style-type: none"> <li>Status of circuits and any ongoing repairs</li> </ul>
End-State Conditions for moving to Phase 3A: Recovery
<ul style="list-style-type: none"> <li>Field operations concentrate on restoring normal services</li> <li>Triggers for transitioning to a recovery task force have been identified and met</li> <li>ECS IMT has demobilized</li> <li>The recovery task force is coordinating response activity with operational control managed at the district level</li> <li>ECS is no longer at risk for continued disruptions due to the incident</li> </ul>

Phase 3: Recovery Execution Checklist:	
Role	Responsibility
Watch Office	<input type="checkbox"/> Sends Critical Incident Report <input type="checkbox"/> Includes status updates in the Daily Report
Business Resiliency Duty Manager (BRDM)	<input type="checkbox"/> Informs CMC of demobilization of EOC
CMC	<input type="checkbox"/> Deactivates based on information from the BRDM
Liaison Officer	<input type="checkbox"/> Coordinates with local government, public safety agencies and NGOs to demobilize SCE resources at community locations as appropriate
Incident Commander	<input type="checkbox"/> Formulates long-term strategy on recovery to include both short-term and long-term restoration strategies for impacted areas as necessary <input type="checkbox"/> Facilitates a conference coordination call with OPS Director to validate that DEMOB criteria have been met and that DEMOB is appropriate. <input type="checkbox"/> Establishes triggers for re-activation of the IMT and communicates them to the Watch Office, ECS Sales, and the Plans Section Chief for inclusion in the DEMOB plan
Planning Section Chief	<input type="checkbox"/> Creates DEMOB Plan
Operations Section Chief	<input type="checkbox"/> Addresses long term repairs for damaged systems in DEMOB plan <input type="checkbox"/> Demobilizes field observers and additional mitigation resources

	<input type="checkbox"/> Works with the ECS sales team to discontinue macro-messaging as required
--	---

**APPENDIX B**  
**EMERGENCY CONTACT INFORMATION:**

At least annually, ECS will submit emergency contact information in a form prescribed by the CPUC's Communications Division Director.

ECS use the SCE Watch Office for emergency activation and notification. The Watch Office can be reached at (626) 812-4286 or by [watchoffice@sce.com](mailto:watchoffice@sce.com). The Watch Office has access to emergency contact information and can provide personnel that includes individuals who will be able to serve as the State Operations Center (SOC) liaison and can be present twenty-four (24) hours a day, seven (7) days per week in the SOC, when requested by CalOES, during emergency response events.

The ECS SOC liaisons are trained in emergency response, in accordance with Standardized Emergency Management System (SEMS), have working knowledge of ECS operations and business processes, and are informed of the impacts of disasters on the ECS network.

ECS provides its emergency operations plans and emergency contact information to state emergency response organizations and local emergency response organizations within its commercial telecommunications service territories annually.



**APPENDIX C**  
**EMERGENCY PREPAREDNESS EXERCISE ATTESTATION**

SCE has trained its commercial telecommunications system in the proper procedures for implementing its emergency plan.

ECS personnel participate in the annual SCE-led emergency preparedness exercise to test its emergency procedures. Following the annual emergency preparedness exercise, ECS assesses the effectiveness of the exercise and modify its emergency operations plan as needed.

## **APPENDIX D PUBLIC COMMUNICATIONS PLAN**

### **Website and Social Media**

As soon as reasonably possible, at the onset of a disaster (Severe or Catastrophic Incident Scenario), ECS shall post on its public website, [www.edisoncarriersolutions.com](http://www.edisoncarriersolutions.com), and update at least daily:

- A map of outages and service impacts,
- A description of any outage impacts in the specified areas, and
- The expected restoration time

ECS will post a link on all its social media accounts a link to the outage maps page on the website under [www.edisoncarriersolutions.com](http://www.edisoncarriersolutions.com).

### **Direct Contract Through Email and Telephone**

At the onset of a disaster (Severe or Catastrophic Incident Scenario) or PSPS event, SCE will send emails or speak telephonically to impacted customers.

In the event of wildfire, as well as actual and potential PSPS, SCE will email customers in Tier 2 and Tier 3 High Fire Threat Districts a general notification about potential impacts to their service. SCE will follow Customer Outreach Best Practices according to D.19-08-025 Ordering Paragraph 8 by contacting these customers in their preferred language.

SCE will email all customers requesting updates to their contact information used to receive emergency and outage notices annually in advance of fire season each year.

### **Local Media, Local and State Elected Officials and Public Safety Stakeholders**

Outreach to Local Media, Local and State Elected Officials and Public Safety Stakeholders will be coordinated through the SCE IMT in the case of severe and catastrophic incident scenarios.

### **FCC**

The FCC will continue to be notified in accordance with FCC 47 CFR, Part 4.

### **CPUC**

The CPUC will continue to be notified in accordance with CPUC GO 133-C Section 4.

### **Notifications to Emergency Responders in Compliance with SB 670**

SB 670 requires all providers whose telecommunication service provides access to 9-1-1 to notify CalOES whenever a community isolation outage occurs, within 60 minutes of discovery. ECS does not provide 9-1-1 service and SB 670 does not apply.

### **Customer Education**

The customer education requirements do not apply to ECS because it does not provide service to residential customers.



## Memorandum

**DATE:** April 22, 2021  
**TO:** Member Agencies – MWDOC Divisions Two & Three  
**FROM:** Larry Dick, Director – Division Two  
Bob McVicker, Director – Division Three  
**SUBJECT:** Monthly Water Usage Data, Tier 2 Projection & Water Supply Information

---

The attached figures show the recent trend of water consumption in Orange County (OC), an estimate of Imported Water Sales for MWDOC, and selected water supply information.

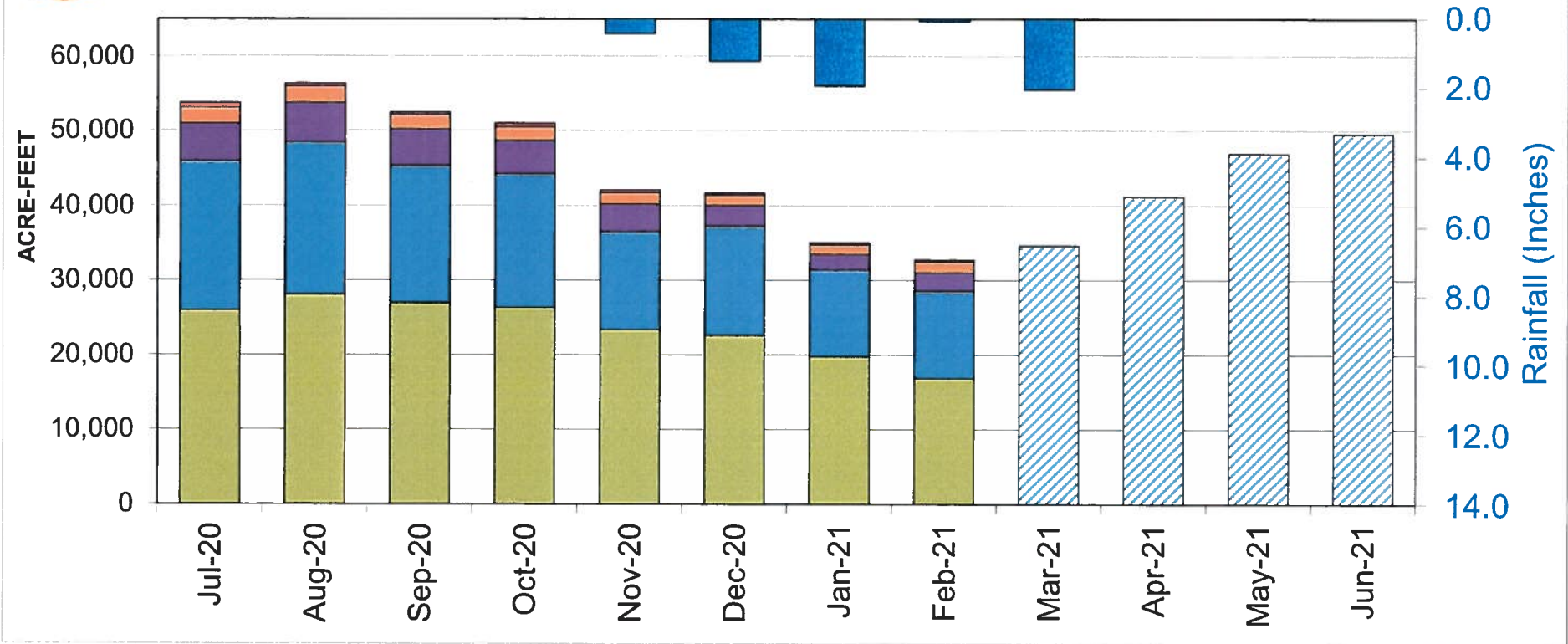
- OC Water Usage, Monthly by Supply **OCWD Groundwater was the main supply in February.**
- Estimated OC Water Usage, Monthly, Comparison to Previous Years Water usage in **February 2020 was above average compared to the last 5 years.** We are projecting a slight increase in overall water usage compared to FY 2019-20. It has been 47 months since all mandatory water restrictions were lifted by the California State Water Resources Control Board.
- Historical OC Water Consumption Orange County M & I water consumption is **projected** to be **538,000 AF in FY 2020-21** (this includes ~15 TAF of agricultural usage and non-retail water agency usage). This is about **6,000 AF more than FY 2019-20** and is about **22,000 AF more than FY 2018-19**. Water usage per person is projected to be slightly lower in **FY 2020-21 for Orange County at 150 gallons per day** (This includes recycled water). Although OC population has increased 20% over the past two decades, water usage has not increased, on average. A long-term decrease in per-capita water usage is attributed mostly to Water Use Efficiency (water conservation) efforts. **O.C. Water Usage for the last five Fiscal Years is the lowest since the 1982-83 Fiscal Year** (FY 1982-83 was the third wettest year on record).

Water Supply Information Includes data on Rainfall in OC; the OCWD Basin overdraft; Northern California and Colorado River Basin hydrologic data; the State Water Project (SWP) Allocation, and regional storage volumes. The data have implications for the magnitude of supplies from the three watersheds that are the principal sources of water for OC. Note that a hydrologic year is Oct. 1<sup>st</sup> through Sept. 30<sup>th</sup>.

- Orange County's accumulated precipitation through **early April** was below average for this period. Water year to date rainfall in Orange County is **5.7 inches**, which is **48% of normal**.
- Northern California accumulated precipitation through **early April** was **51% of normal for this period**. Water Year 2020 was 63% of normal while water year 2019 was 137% of normal. The **Northern California snowpack was 66% as April 1<sup>st</sup> As of early April, 92.65%** of California is experiencing **moderate to exceptional drought conditions** while 99.23% of the state is experiencing abnormally dry conditions. The State Water Project Contractors Table A Allocation was lowered to 5% in March 2021.
- Colorado River Basin accumulated precipitation through **early April** was **73% of normal** for this period. The **Upper Colorado Basin snowpack was 74% of normal** as of April 13<sup>th</sup>. **Lake Mead and Lake Powell** combined have about **56% of their average storage volume** for this time of year and are at **37.8% of their total capacity**. If Lake Mead's **level falls below a "trigger" limit 1,075 ft. at the end of a calendar year**, then a shortage will be declared by the US Bureau of Reclamation (USBR), impacting Colorado River water deliveries to the Lower Basin states. As of early March, Lake Mead levels were **7.86' above the "trigger" limit**. The USBR predicts that there is **a 60% chance that the trigger level will be hit in 2022 and a 82% chance in 2023**.



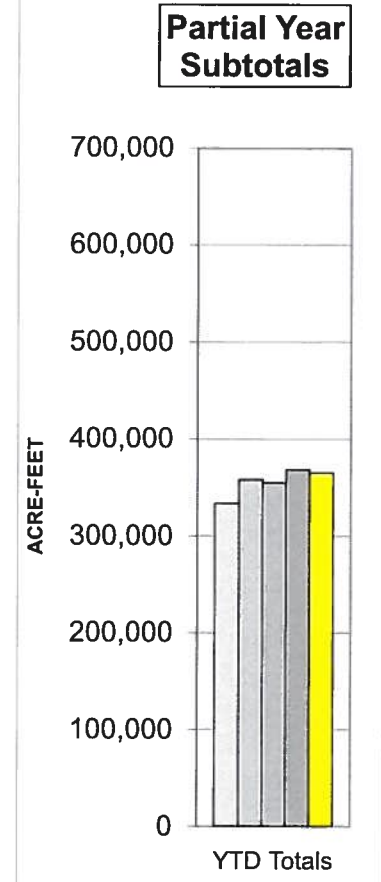
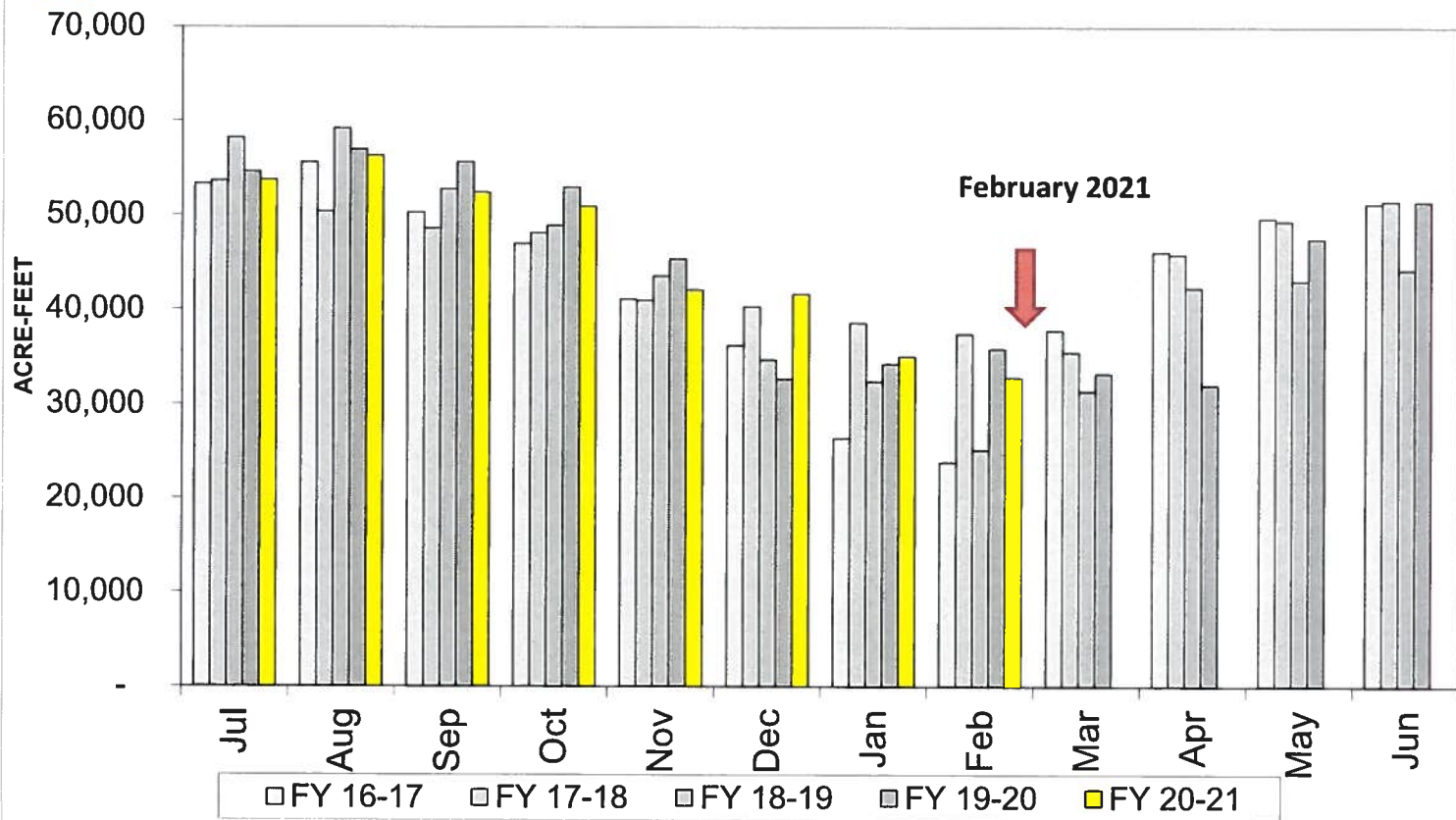
**Fig. 1 OC Water Usage, Monthly by Supply with projection to end of fiscal year**



- [1] Imported water for consumptive use. Includes "In-Lieu" deliveries and CUP water extraction. Excludes "Direct Replenishment" deliveries of spreading water and deliveries into Irvine Lake.
- [2] GW for consumptive use only. Excludes In-Lieu water deliveries and CUP water extraction that are counted with Import. BPP in FY '20-21 is 77%.
- [3] MWDOC's estimate of monthly demand is based on the projected 5 Year historical retail water demand and historical monthly demand patterns.
- [4] Total water usage includes IRWD groundwater agricultural use and usage by non-retail water agencies.

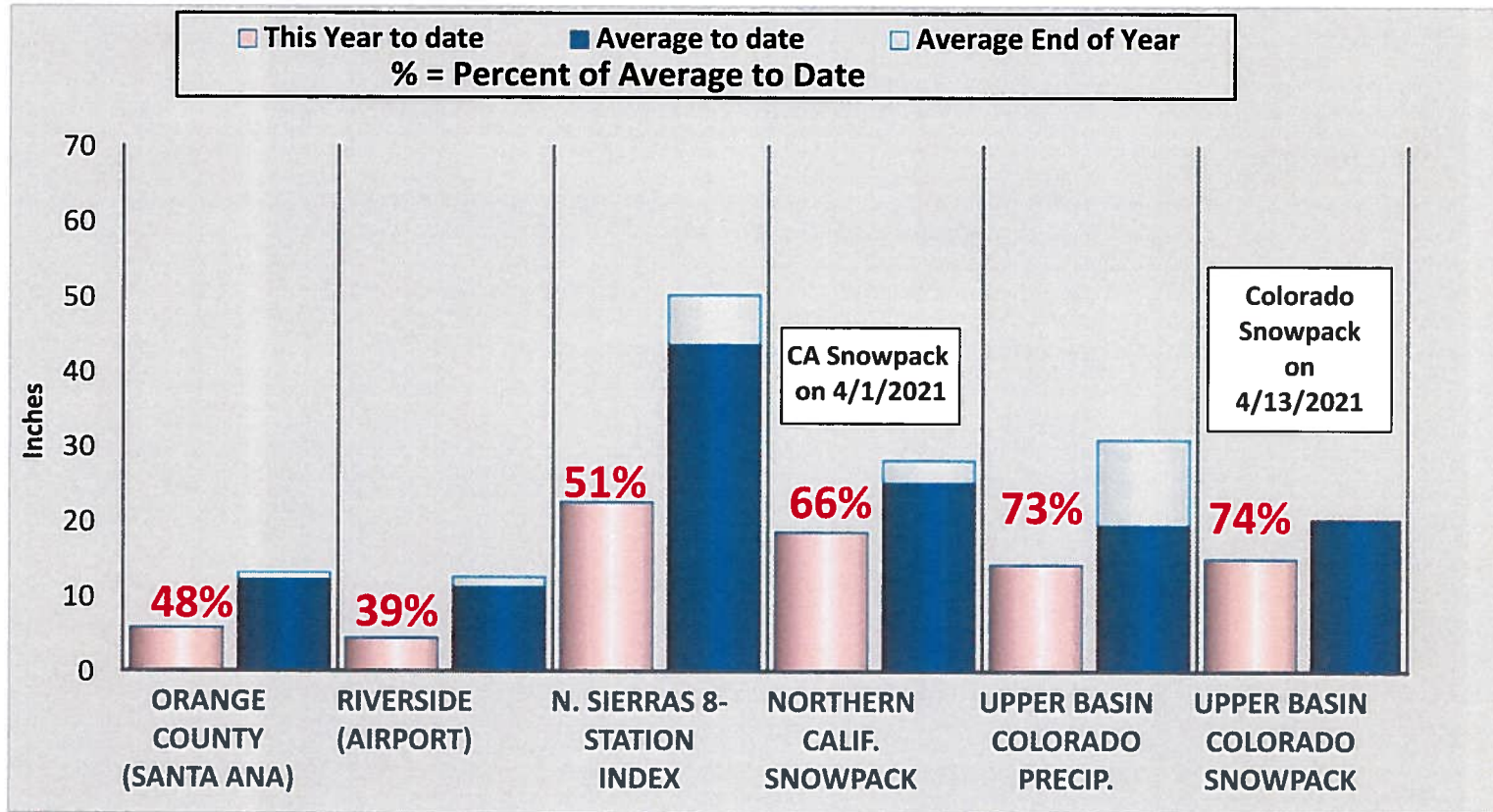


**Fig. 2 OC Monthly Water Usage [1]: Comparison to Last 4 Fiscal Years**



[1] Sum of Imported water for consumptive use (includes "In-Lieu" deliveries; excludes "Direct Replenishment" and "Barrier Replenishment") and Local water for consumptive use (includes recycled and non-potable water and excludes GWRS production) Recent months numbers include some estimation.

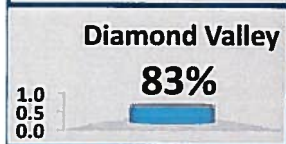
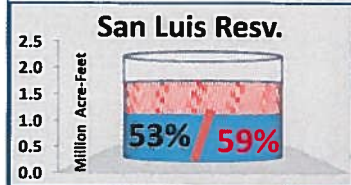
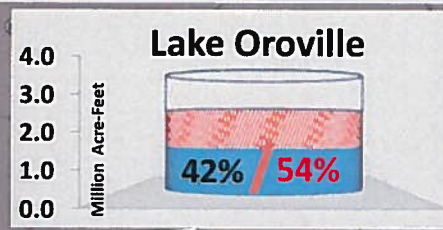
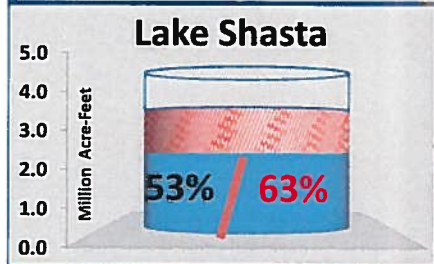
## Accumulated Precipitation for the Oct.-Sep. water year, early April 2021



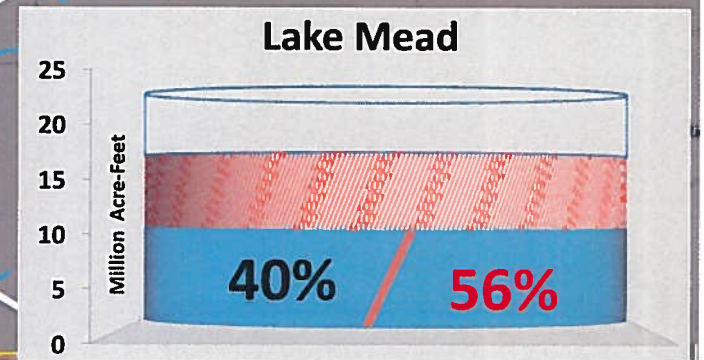
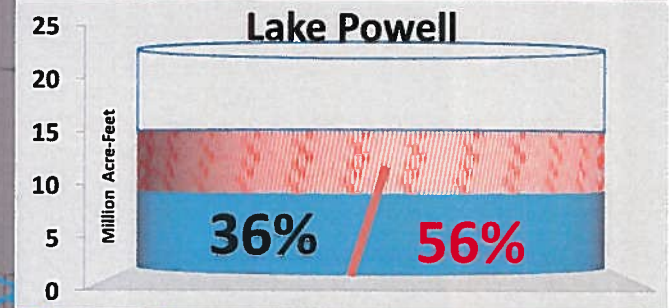
\* The date of maximum snowpack accumulation (April 1st in Northern Calif. , April 15th in the Upper Colorado Basin) is used for year to year comparison.



**State Water Project, Colorado River, and MWD Reservoir Storage**  
as of April 12, 2021



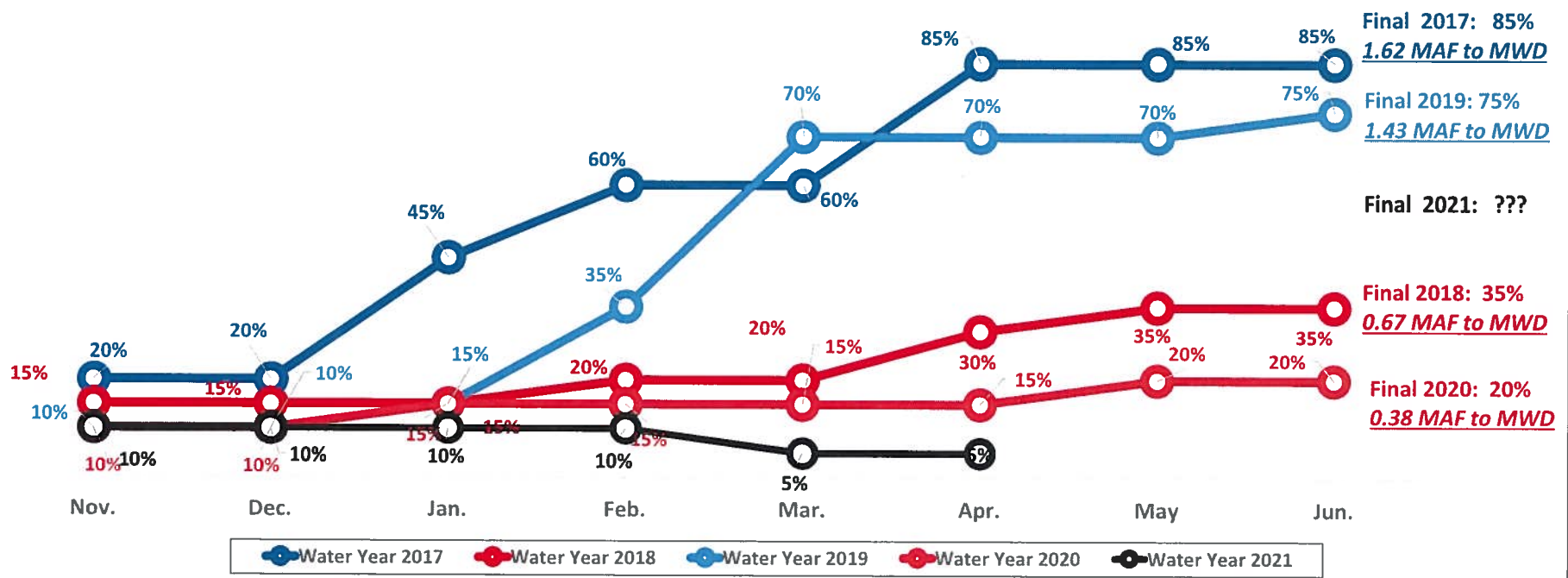
Prepared by the Municipal Water District of Orange County  
\*Numbers and Subject to Change



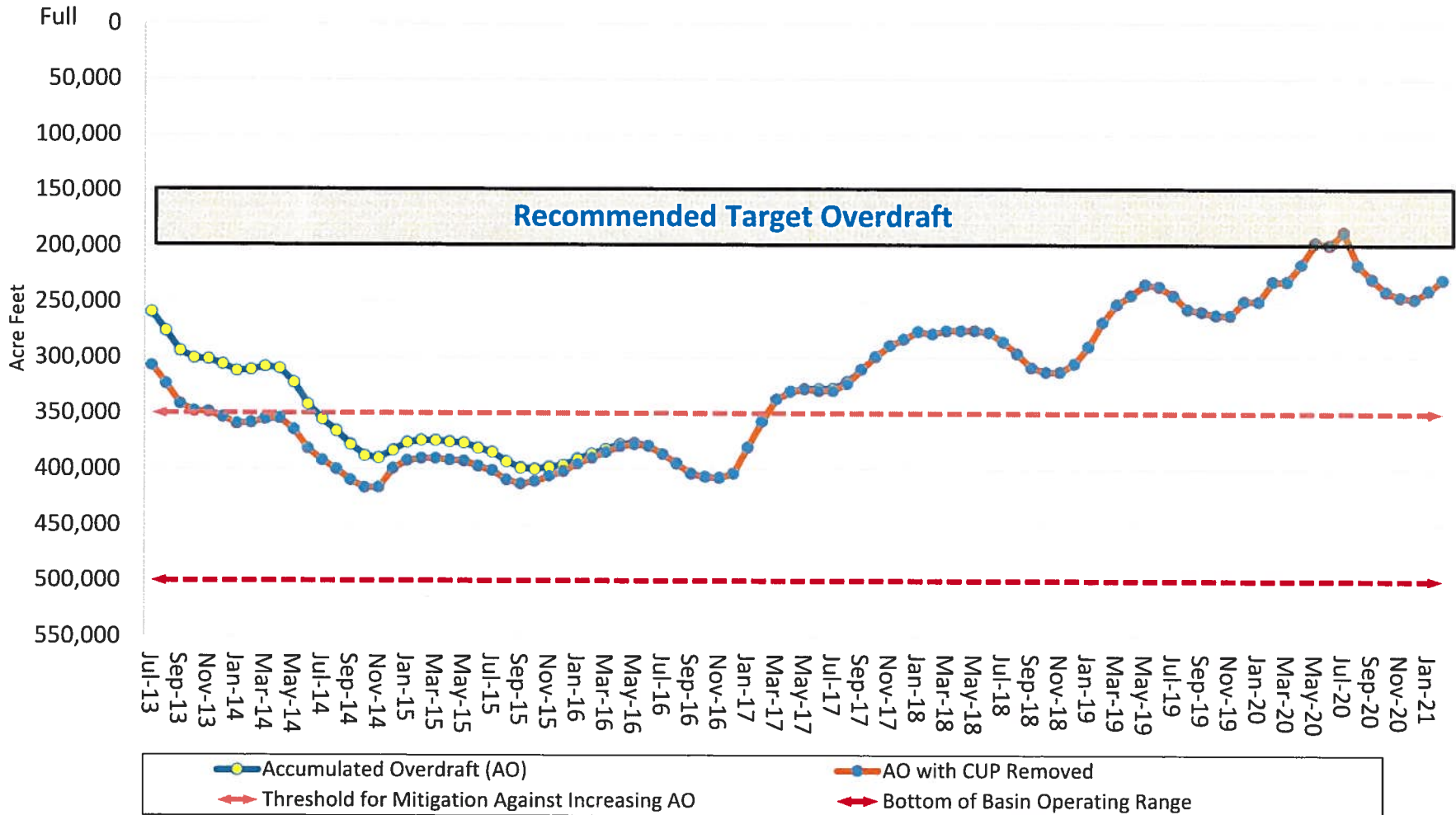


# SWP TABLE A ALLOCATION

FOR STATE WATER PROJECT CONTRACTORS



## Accumulated Overdraft of the OCWD Groundwater Basin as of February 2021

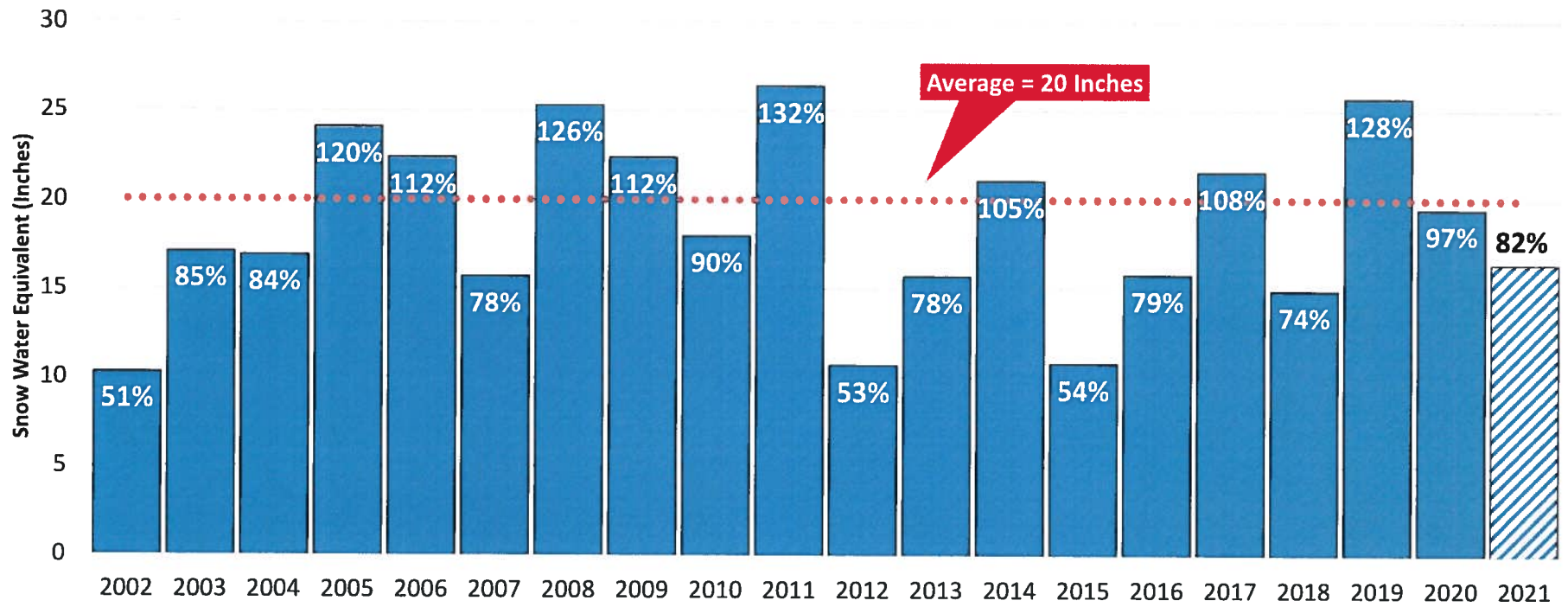


	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20
AO (AF)	244,057	256,239	258,445	261,464	261,645	248,909	249,051	231,354	231,354	216,098	196,677	198,754
AO w/CUP removed (AF)	244,057	256,239	258,446	261,464	261,645	248,909	249,051	231,354	231,354	216,098	196,677	198,754
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21
AO (AF)	187,392	216,548	229,124	240,414	245,441	246,998	239,329	229,738				
AO w/CUP removed (AF)	187,392	216,548	229,124	240,414	245,441	246,998	239,329	229,738				

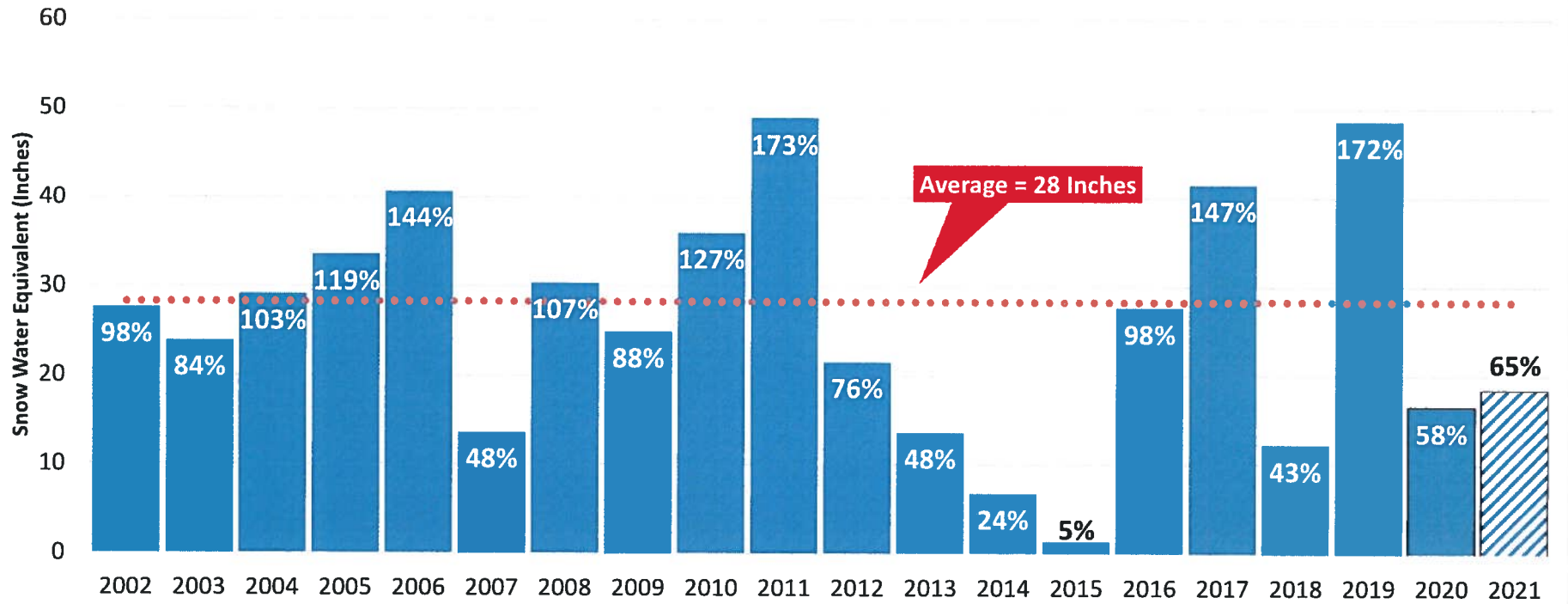
\* Source ~ OCWD Monthly Board of Directors Packet, Water Resources Summary



### Historical Colorado Basin April 15th Peak Snow Water Equivalent

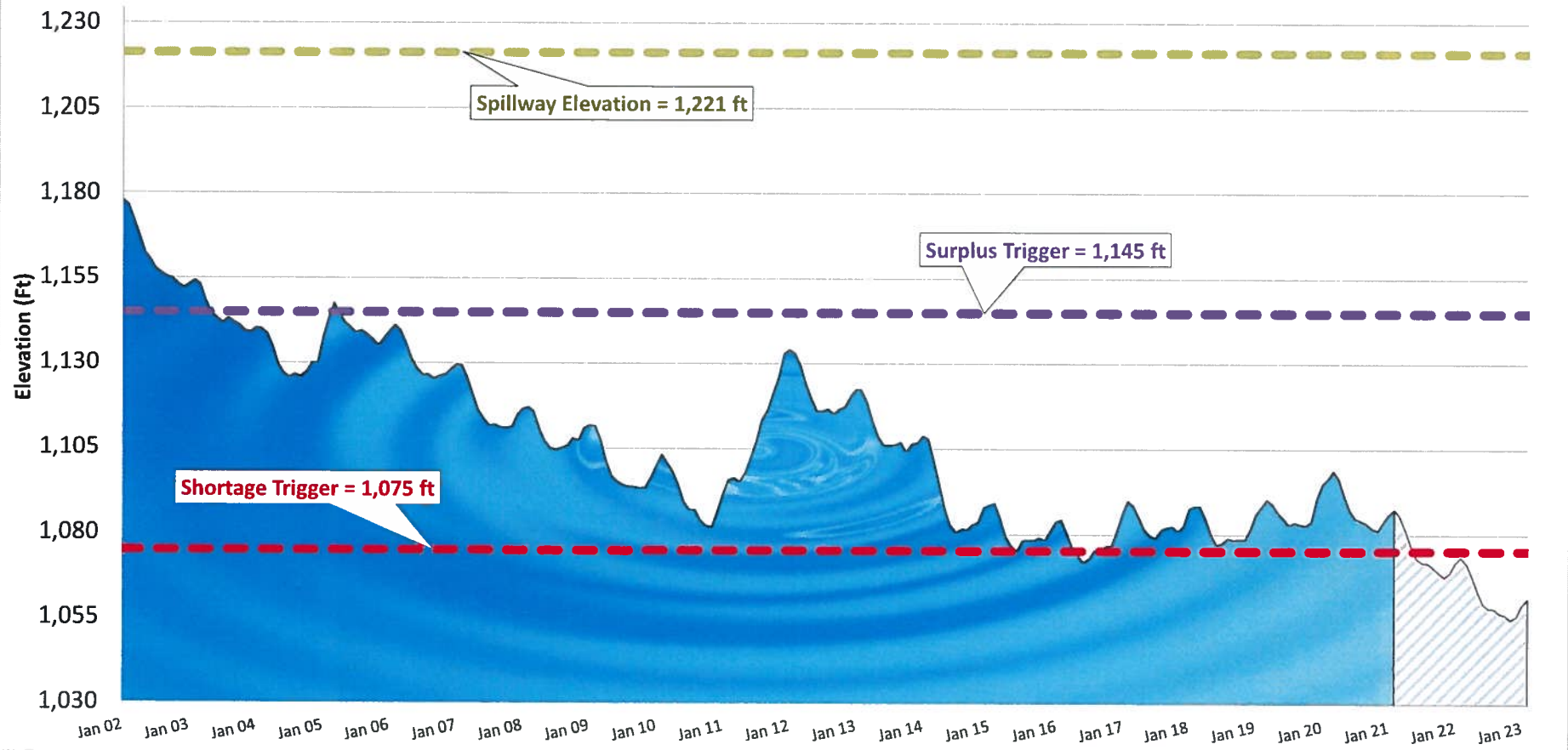


### Historical Northern California April 1st Peak Snow Water Equivalent



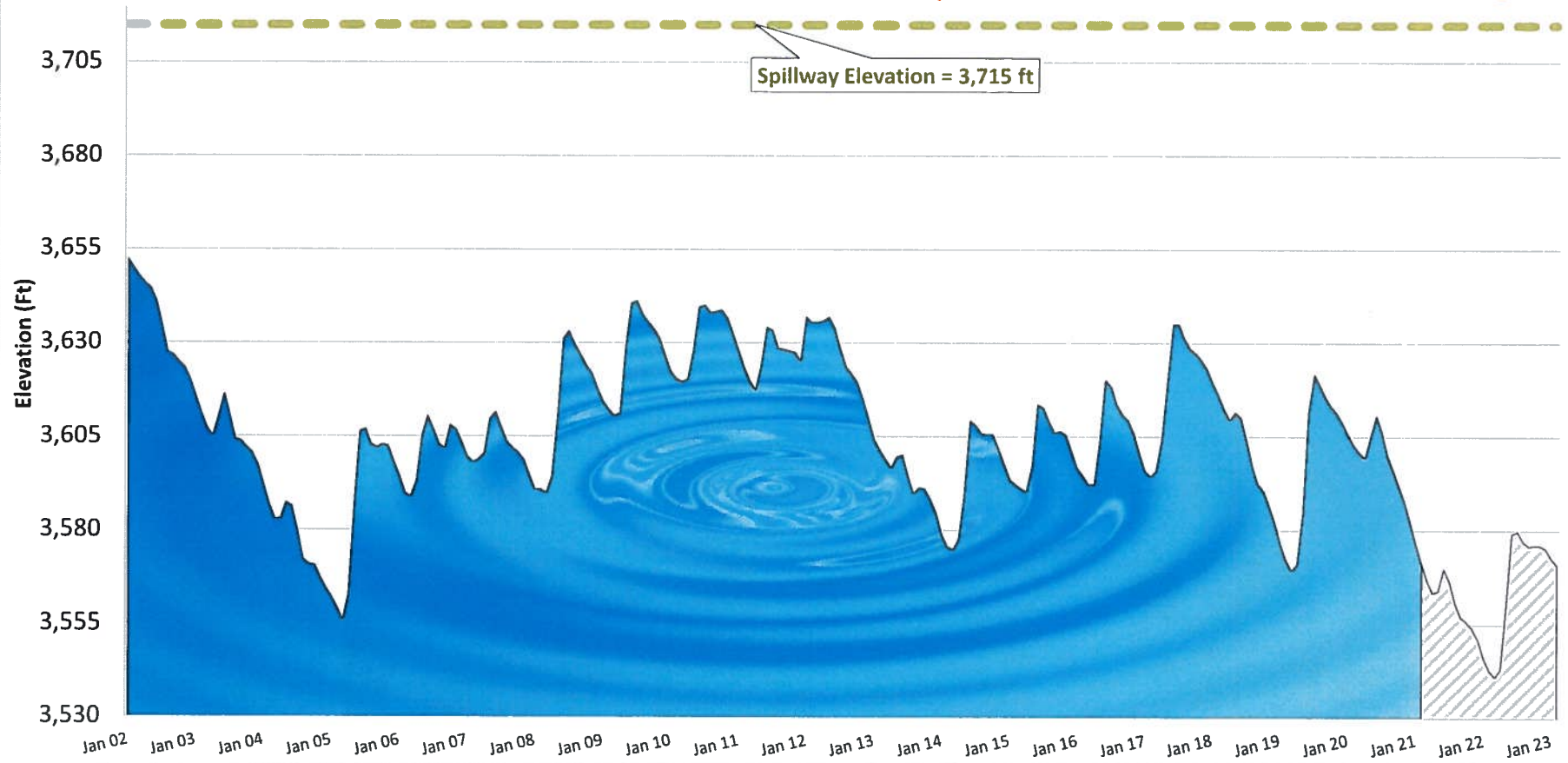
## Lake Mead Levels: Historical and Projected projection per USBR 24-Month Study

■ Historical □ Projected



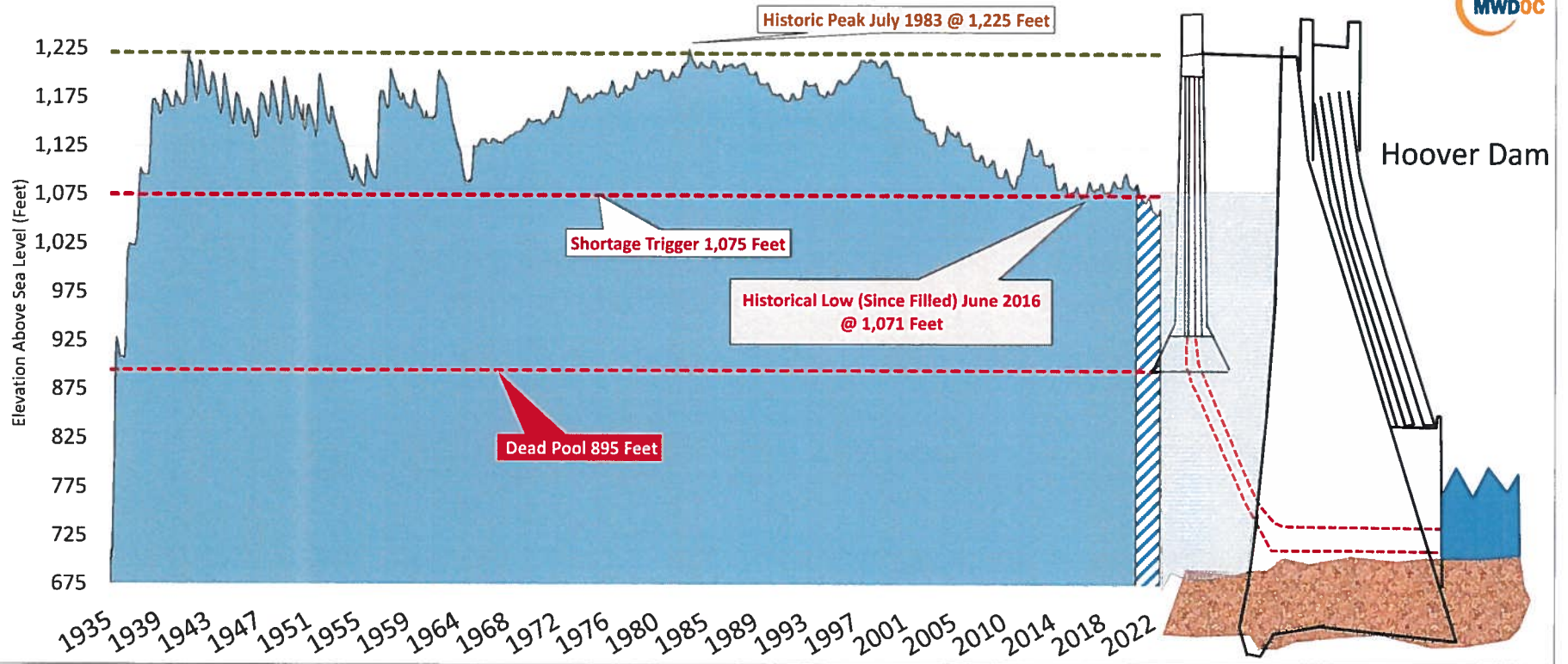
## Lake Powell Levels: Historical and Projected projection per USBR 24-Month Study

■ Historical □ Projected





## Lake Mead Historical Water Elevation Level





FOR IMMEDIATE RELEASE

Contact: David Lopez  
Public Information Officer  
OC Public Libraries  
(657) 240-5459

[David.Lopez@occr.ocgov.com](mailto:David.Lopez@occr.ocgov.com)

### OC PUBLIC LIBRARIES PARTNERS WITH LIBROMOBILE TO LAUNCH INAUGURAL ORANGE COUNTY POET LAUREATE PROGRAMS

**ORANGE COUNTY, Calif.** (April 15, 2021) -- In conjunction with April's National Poetry Month, OC Public Libraries is partnering with LibroMobile Arts Co-Op to launch the inaugural OC Poet Laureate (OC-PL) and OC Youth Poet Laureate (OCYPL) programs in Orange County. Aiming to reflect regional demographics including approximately 60% people of color, these programs are intended to inspire and promote cultural connections and community partnerships by celebrating local poets using their powerful voices to impact social change.

The goals of the OC-PL program are to inspire residents through transformative community engagement and the positive impact of poetry; provide opportunities to engage in literary arts and write or perform poetry; bring poetry to a variety of settings in the community; and ultimately support a civic and literary leader for generations to come.

In partnership with the National Youth Poet Laureate Program and Urban Word, the OCYPL program is a countywide literacy effort celebrating poetry and connecting young writers to far-reaching opportunities. Each year Orange County writers (ages 13-19) can apply to join a community of talented young poets. A Laureate is selected and earns an honorarium that can be applied as an educational scholarship or toward additional arts programming. All Finalists are invited to serve as ambassadors alongside the Laureate for literacy, arts, and youth expression with ongoing opportunities for performances, projects, and peer support.

One OC Poet Laureate and one OC Youth Poet Laureate will be selected for the 2021-2022 program year. Inaugural applications for the OC-PL and OCYPL programs will open on April 15, 2021 and be accepted through July 15, 2021. Announcement of the 2021-2022 OC Poet Laureate Appointments will be made on August 15, 2021.

For more information about the OC-PL and OCYPL literary programs including eligibility requirements and how to apply, visit [libromobile.com/ocpoetlaureates](http://libromobile.com/ocpoetlaureates).

###

OC Public Libraries is a network of 32 community libraries across Orange County, California. With over 100 years of commitment to its residents, OC Public Libraries offers millions of resources to contribute to the quality of life. The library aims to empower and enrich the community with access to books, eBooks, databases, literacy services, programming, and more. Learn more at [ocpl.org](http://ocpl.org).





# COUNTY OF ORANGE

P R E S S R E L E A S E

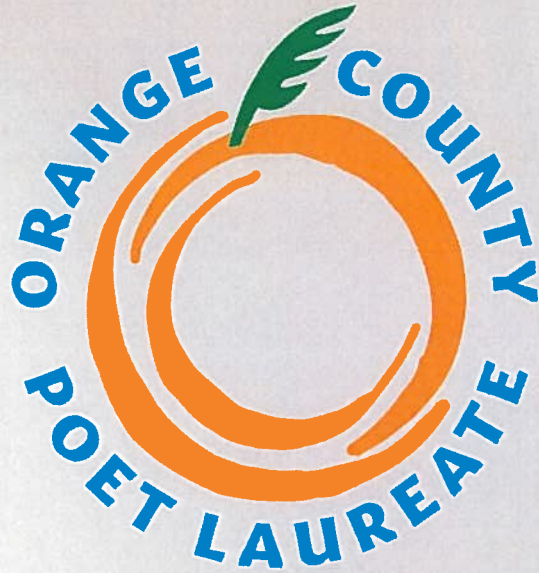
WWW.OCGOV.COM

LibroMobile is a literary project established in Santa Ana, California—it integrates literature, visual exhibits, year-round creative workshops, and live readings. LibroMobile Arts Co-Op is a collective of community organizers, cultural producers, and local artists working collaboratively to form a workers' cooperative. Learn more at [libromobile.com](http://libromobile.com).

The National Youth Poet Laureate Program was founded in 2008 and identifies and celebrates teen poets who exhibit a commitment to artistic excellence, civic engagement, youth leadership, and social justice. The National Youth Poet Laureate Program works with local youth literary arts organizations across the United States to identify and celebrate exceptional youth poets who use their voices to inspire change. Learn more at [youthlaureate.org](http://youthlaureate.org).

Urban Word is an award-winning youth literary arts and youth development organization that collaborates with local youth literary arts organizations across the country to provide uncensored platforms for youth voice. It is championed by the leading national literary organizations, including the President's Committee on the Arts & Humanities, the Academy of American Poets, Poetry Society of America, PEN Center USA, Cave Canem, and the Library of Congress. Learn more at [urbanwordnyc.org](http://urbanwordnyc.org).

# ORANGE COUNTY POET LAUREATE PRO



**INAUGURAL YEAR 2021-**

**APPLICATIONS OPEN  
APRIL 15-JULY 15**

**[LIBROMOBILE.COM/OCPOETLAUR](http://LIBROMOBILE.COM/OCPOETLAUR)**



Orange County, CA  
Public Libraries

#LibroMobile



**FOR IMMEDIATE RELEASE**

**Media Contact:** Mechelle Haines

Public Information Officer

OC Community Resources

(657) 230-5290

[Mechelle.Haines@occr.ocgov.com](mailto:Mechelle.Haines@occr.ocgov.com)

### **MEDIA ALERT**

## **OC Human Relations Commission Hosts Public Meetings to Address Racism in Community Following OC Board of Supervisors Unanimous Approval of Anti-Hate Resolutions**

**SANTA ANA, Calif. (April 20, 2021)** – The County of Orange and Orange County (OC) Human Relations Commission are inviting the public to participate in *Addressing Race-Based Hate Together*, a series of virtual stakeholder input meetings focused on racism in the Orange County community. These meetings are in response to the OC Board of Supervisors unanimously approving resolutions to stand in solidarity to denounce all hate crimes and incidents.

**WHO:** Virtual meetings are open to all members of the public. Translators will be available at each meeting in Spanish, Vietnamese, Korean, Simplified Chinese, and Traditional Chinese.

**WHEN:** **Community Leaders Meetings (pick one)**

- Friday, April 23, 2021, 9-10:30 a.m.
- Monday, April 26, 2021, 5-6:30 p.m.

**Community-at-Large Meetings (pick one)**

- Tuesday, April 27, 2021, 9-10:30 a.m.
- Thursday, April 29, 2021, 5-6:30 p.m.

**WHERE:** Webinar via Zoom

**WHY:** According to preliminary data, Asian Americans in Orange County have experienced a ten-fold increase in hate crimes and hate incidents. The OC Human Relations Commission would like to hear from residents on their ideas of how we can address and end race-based biases and hate in Orange County.

**REGISTRATION:** Register for free at <http://bit.ly/hrc-addressing-hate>.

**OTHER LINKS:** OC Human Relations Commission website: <https://occommunityservices.org/ochrc>

**ADDITIONAL INFORMATION:** Contact OC Human Relations Commission staff, Norma Lopez, at [norma@ochumanrelations.org](mailto:norma@ochumanrelations.org)

###





THE OC HUMAN RELATIONS COMMISSION  
INVITES YOU TO

# ADDRESSING RACE-BASED HATE TOGETHER

## A STAKEHOLDER INPUT MEETING

The Orange County Board of Supervisors unanimously approved resolutions to stand in solidarity to denounce all hate crimes and incidents.

We would like to hear your ideas on how we can address and end race-based biases and hate in Orange County.

### WHEN

#### **Community Leaders Meetings (pick one)**

Friday, April 23 from 9-10:30 a.m.

Monday, April 26 from 5-6:30 p.m.

#### **Community-at-Large Meetings (pick one)**

Tuesday, April 27 from 9-10:30 a.m.

Thursday, April 29 from 5-6:30 p.m.

REGISTER FOR ONE OF THESE VIRTUAL MEETINGS AT

<http://bit.ly/hrc-addressing-hate>

OR CONTACT NORMA LOPEZ FOR MORE INFORMATION AT



# John Wayne Airport Posts March 2021 Statistics

April 20, 2021

**SANTA ANA, Calif.** - Airline passenger traffic at John Wayne Airport increased in March 2021 as compared to March 2020. In March 2021, the Airport served 385,396 passengers, an increase of 14.0% when compared with the March 2020 passenger traffic count of 337,981.

Commercial aircraft operations decreased 4.9% and commuter aircraft operations decreased 35.8% when compared with March 2020 levels.

Total aircraft operations increased in March 2021 as compared with the same month in 2020. In March 2021, there were 25,021 total aircraft operations (take-offs and landings), a 47.0% increase compared to 17,020 total aircraft operations in March 2020.

General aviation activity, which accounted for 77.3% of the total aircraft operations during March 2021, increased 77.5% when compared with March 2020.

The top three airlines in March 2021 based on passenger count were Southwest Airlines (161,185), American Airlines (71,442) and Alaska Airlines (47,168).

John Wayne Airport  
Monthly Airport Statistics - March 2021

	March 2021	March 2020	% Change	Year-To- Date 2021	Year-To- Date 2020	% Change
<b>Total passengers</b>	385,396	337,981	14.0%	808,088	1,908,873	-57.7%
Enplaned passengers	191,474	171,445	11.7%	400,717	955,507	-58.1%
Deplaned passengers	193,922	166,536	16.4%	407,371	953,366	-57.3%
<b>Total Aircraft Operations</b>	25,021	17,020	47.0%	65,161	59,117	10.2%
General Aviation	19,353	10,906	77.5%	50,986	38,560	32.2%
Commercial	5,312	5,583	-4.9%	13,169	18,703	-29.6%
Commuter	321	500	-35.8%	889	1,692	-47.5%

Military	35	31	12.9%	117	162	-27.8%
<b>Air Cargo Tons</b>	1,211	1,420	-14.7%	4,573	4,610	-0.8%
<b>International Statistics</b>					(included in totals above)	
	March 2021	March 2020	% Change	Year-To-Date 2021	Year-To-Date 2020	% Change
<b>Total Passengers</b>	4,125	2,813	46.6%	4,125	17,246	-76.1%
Enplaned passengers	2,224	1,623	37.0%	2,224	8,703	-74.4%
Deplaned passengers	1,901	1,190	59.7%	1,901	8,543	-77.7%
<b>Total Aircraft Operations</b>	79	40	97.5%	79	172	-54.1%

1. Aircraft used for regularly scheduled air service, configured with not more than seventy (70) seats, and operating at weights not more than ninety thousand (90,000) pounds.
- 2.

All-Cargo Carriers: 1,016 tons

Passenger Carriers (incidental belly cargo): 195 tons

Current cargo tonnage figures in this report are for: February 2021

3. Includes all Canada and Mexico Commercial passengers and operations.

-###-

*John Wayne Airport (SNA) is owned by the County of Orange and is operated as a self-supporting enterprise that receives no general fund tax revenue. The Airport serves more than 10 million passengers annually and reaches more than 30 nonstop destinations in the United States, Canada and Mexico. More information can be found at [www.ocair.com](http://www.ocair.com). Like us on [facebook.com/johnwayneairport](https://www.facebook.com/johnwayneairport), or follow us on Twitter @johnwayneair and Instagram @johnwayneair.*

**WEEKLY MEMO 4-22-2021**

**SOCIAL MEDIA  
HIGHLIGHTS**



## Post Performance

April 15, 2021 - April 21, 2021

Review the lifetime performance of the posts you published during the publishing period.



**Included in this Report**

 @CityGardenGrove

 Garden Grove City Hall



 gardengrovecityhall

  **gardengrovecityhall**  
Wed 4/21/2021 4:17 pm PDT

📍 Are you ready to host a special event?  
Celebrate with balloons by  
@happinessisaballoon! Stop by their...



Impressions	<b>1,665</b>
Reach	<b>1,428</b>
Engagements	<b>97</b>
Engagement Rate (per Impressi...	<b>5.8%</b>

  **Garden Grove City Hall**  
Wed 4/21/2021 4:15 pm PDT

📍 Are you ready to host a special event?  
Celebrate with balloons by Happiness is a  
Balloon! Stop by their playful shop on M...



Impressions	<b>1,801</b>
Reach	<b>1,758</b>
Engagements	<b>227</b>
Engagement Rate (per Impressi...	<b>12.6%</b>

  **gardengrovecityhall**  
Wed 4/21/2021 10:33 am PDT

📍 What are your priorities as a  
#GardenGrove resident and business  
owner? Fill out a brief online survey to h...



Impressions	<b>885</b>
Reach	<b>841</b>
Engagements	<b>14</b>
Engagement Rate (per Impression)	<b>1.6%</b>

  **@CityGardenGrove**  
Wed 4/21/2021 10:29 am PDT

📌 What are your priorities as a **#GardenGrove** resident & business owner? Fill out a brief online survey to h...



Impressions	<b>347</b>
Potential Reach	<b>4,328</b>
Engagements	<b>12</b>
Engagement Rate (per Impressi...	<b>3.5%</b>

  **Garden Grove City Hall**  
Wed 4/21/2021 10:25 am PDT

📌 What are your priorities as a **#GardenGrove** resident and business owner? Fill out a brief online survey to h...



Impressions	<b>1,264</b>
Reach	<b>1,251</b>
Engagements	<b>95</b>
Engagement Rate (per Impressi...	<b>7.5%</b>

  **gardengrovecityhall**  
Tue 4/20/2021 5:34 pm PDT

Garden Grove Sports & Recreation Center Opens as COVID-19 Vaccination POD With the partnership from Providence St. Jose...




Impressions	<b>1,522</b>
Reach	<b>1,450</b>
Engagements	<b>65</b>
Engagement Rate (per Impressi...	<b>4.3%</b>

 **@CityGardenGrove**  
Tue 4/20/2021 5:33 pm PDT

Sports & Recreation Center Opens as Vaccination POD Partnering w/ Providence St. Joseph Hospital, we've opened a...



Impressions	406
Potential Reach	4,330
Engagements	17
Engagement Rate (per Impressi...	4.2%

 **Garden Grove City Hall**  
Tue 4/20/2021 5:27 pm PDT

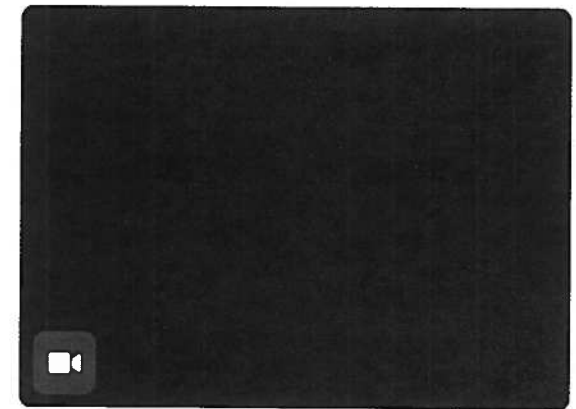
Garden Grove Sports & Recreation Center Opens as COVID-19 Vaccination POD With the partnership from Providence health...



Impressions	419
Reach	409
Engagements	13
Engagement Rate (per Impression)	3.1%

 **gardengrovecityhall**  
Tue 4/20/2021 12:48 pm PDT

Don't be "that guy." Under the hands-free cell phone law, drivers are not allowed to hold a phone, or other electronic device,...



Video Views	805
Impressions	1,304
Reach	1,229
Engagements	83
Engagement Rate (per Impressi...	6.4%

**G** **f** **Garden Grove City Hall**  
Tue 4/20/2021 12:38 pm PDT

Don't be "that guy." Under the hands-free cell phone law, drivers are not allowed to hold a phone, or other electronic device,...



Video Views	1,104
Impressions	2,355
Reach	2,307
Engagements	283
Engagement Rate (per Impressi...	12%

**G** **@CityGardenGrove**  
Tue 4/20/2021 8:04 am PDT

**#TravelingTip** Tuesday, **#GardenGrove** Today (4/20), 9:30-2PM, the Euclid St onramp to the WB SR-22 wi...



Impressions	419
Potential Reach	4,329
Engagements	12
Engagement Rate (per Impressi...	2.9%

**G** **f** **Garden Grove City Hall**  
Tue 4/20/2021 8:02 am PDT

**#TravelingTip** Tuesday, **#GardenGrove** Today (4/20), from 9:30 a.m. to 2:00 p.m., the Euclid Street...



Impressions	620
Reach	603
Engagements	12
Engagement Rate (per Impression)	1.9%

  **gardengrovecityhall**  
 Mon 4/19/2021 5:13 pm PDT

Help us develop goals and policies to reduce pollution in our community by filling out a multi-language, interactive...





Impressions	<b>1,513</b>
Reach	<b>1,438</b>
Engagements	<b>68</b>
Engagement Rate (per Impressi...	<b>4.5%</b>

  **@CityGardenGrove**  
 Mon 4/19/2021 5:11 pm PDT

Help us develop goals & policies to reduce pollution in our community by filling out a multi-language, interactive survey at...



Impressions	<b>601</b>
Potential Reach	<b>4,329</b>
Engagements	<b>12</b>
Engagement Rate (per Impressi...	<b>2%</b>

  **Garden Grove City Hall**  
 Mon 4/19/2021 5:09 pm PDT

Help us develop goals and policies to reduce pollution in our community by filling out a multi-language, interactive...



Impressions	<b>1,275</b>
Reach	<b>1,221</b>
Engagements	<b>116</b>
Engagement Rate (per Impressi...	<b>9.1%</b>

  @CityGardenGrove  
Mon 4/19/2021 9:36 am PDT

👉 Getting back to the moments we miss starts with getting informed. Do you have questions about COVID-19 vaccines?...



Impressions	358
Potential Reach	4,329
Engagements	7
Engagement Rate (per Impressi...	2%

  Garden Grove City Hall  
Mon 4/19/2021 9:34 am PDT

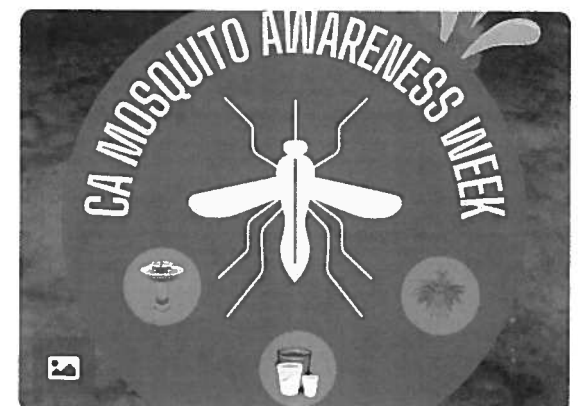
👉 Getting back to the moments we miss starts with getting informed. Do you have questions about COVID-19 vaccines? Ad...



Impressions	1,859
Reach	1,840
Engagements	48
Engagement Rate (per Impressi...	2.6%

  gardengrovecityhall  
Fri 4/16/2021 4:42 pm PDT

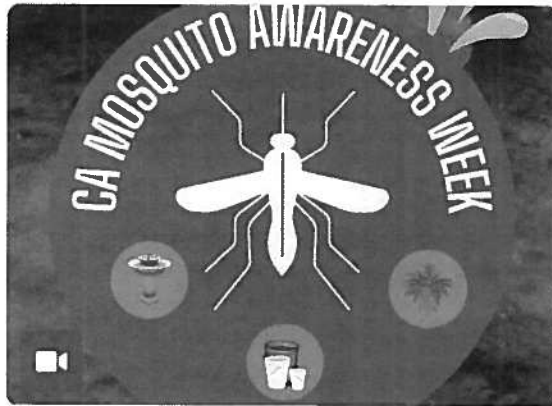
🌿 This Sunday (4/18), is the beginning of California #MosquitoAwarenessWeek and the Orange County Mosquito and Vector...



Impressions	1,273
Reach	1,180
Engagements	31
Engagement Rate (per Impressi...	2.4%

**G** **f** **Garden Grove City Hall**  
 Fri 4/16/2021 4:10 pm PDT

🦟 This Sunday (4/18) is the beginning of California **#MosquitoAwarenessWeek** and the Orange County Mosquito and...



Video Views	<b>90</b>
Impressions	<b>481</b>
Reach	<b>453</b>
Engagements	<b>28</b>
Engagement Rate (per Impression)	<b>5.8%</b>

**G** **@CityGardenGrove**  
 Fri 4/16/2021 12:37 pm PDT

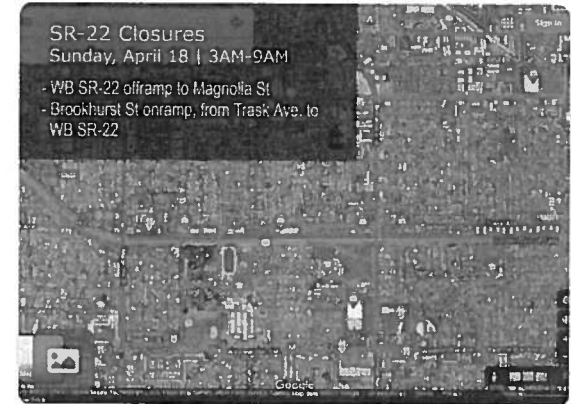
🚗 Upcoming SR-22 Closures for Maintenance Repairs On Sunday (4/18), from 3:00 a.m. to 9:00 a.m.,...



Impressions	<b>1,373</b>
Potential Reach	<b>21,265</b>
Engagements	<b>28</b>
Engagement Rate (per Impres...	<b>2%</b>

**G** **f** **Garden Grove City Hall**  
 Fri 4/16/2021 12:34 pm PDT

🚗 Upcoming SR-22 Closures for Maintenance Repairs On Sunday (4/18), from 3:00 a.m. to 9:00 a.m., Caltrans...

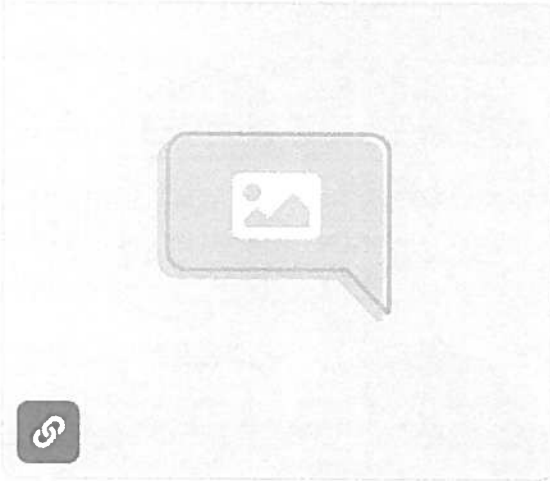


Impressions	<b>1,427</b>
Reach	<b>1,357</b>
Engagements	<b>30</b>
Engagement Rate (per Impressi...	<b>2.1%</b>




 **Garden Grove City Hall**  
 Fri 4/16/2021 10:28 am PDT

**Garden Grove City Hall updated t...**



Post Link Clicks	-
Impressions	-
Reach	-
Engagements	-
Engagement Rate (per Impression)	-

 **Garden Grove City Hall**  
 Thu 4/15/2021 8:00 am PDT

👉 Starting today (4/15), all individuals in **#OrangeCounty**, age 16 and over, are eligible to receive a COVID-19 vaccine....



Impressions	<b>1,206</b>
Reach	<b>1,182</b>
Engagements	<b>29</b>
Engagement Rate (per Impression)	<b>2.4%</b>



## Post Performance

April 15, 2021 - April 21, 2021

Review the lifetime performance of the posts you published during the publishing period.

**Included in this Report**

 Garden Grove Police Department

 gardengrovepd

 ggpd9unit



**Garden Grove Police Depa...**

Wed 4/21/2021 8:38 am PDT

#CoffeeWithACop going on right now until 10:00 AM, at Starbucks (12452 Valley View St). Where are you? #GGPD32...



Impressions	5,112
Reach	5,112
Engagements	434
Engagement Rate (per Impressi...	8.5%



**gardengrovepd**

Wed 4/21/2021 8:38 am PDT

#CoffeeWithACop going on right now until 10:00 AM, at @starbucks (12452 Valley View St). Where are you? #GGPD32...



Impressions	4,843
Reach	4,469
Engagements	306
Engagement Rate (per Impressi...	6.3%



**Garden Grove Police Depa...**

Tue 4/20/2021 12:01 pm PDT

Don't be "that guy." Under the hands-free cell phone law, drivers are not allowed to hold a phone or other electronic device,...



Video Views	6,275
Impressions	8,924
Reach	8,379
Engagements	1,990
Engagement Rate (per Impressi...	22.3%



**gardengrovepd**

Tue 4/20/2021 12:00 pm PDT

Don't be "that guy." Under the hands-free cell phone law, drivers are not allowed to hold a phone or other electronic device,...



Video Views	4,503
Impressions	6,769
Reach	6,539
Engagements	565
Engagement Rate (per Impressi...	8.3%



**gardengrovepd**

Mon 4/19/2021 6:00 pm PDT

It's #NationalVolunteerWeek! And #GardenGrovePD is the little humble agency that...does more with less, beca...



Impressions	6,575
Reach	5,553
Engagements	466
Engagement Rate (per Impressi...	7.1%



**Garden Grove Police Depa...**

Mon 4/19/2021 6:00 pm PDT



Impressions	-
Reach	-
Engagements	-
Engagement Rate (per Impression)	-



**Garden Grove Police Depa...**

Mon 4/19/2021 6:00 pm PDT



Impressions	-
Reach	-
Engagements	-
Engagement Rate (per Impression)	-



**Garden Grove Police Depa...**

Mon 4/19/2021 6:00 pm PDT

It's **#NationalVolunteerWeek!** And **#GardenGrovePD** is the little humble agency that...does more with less, beca...



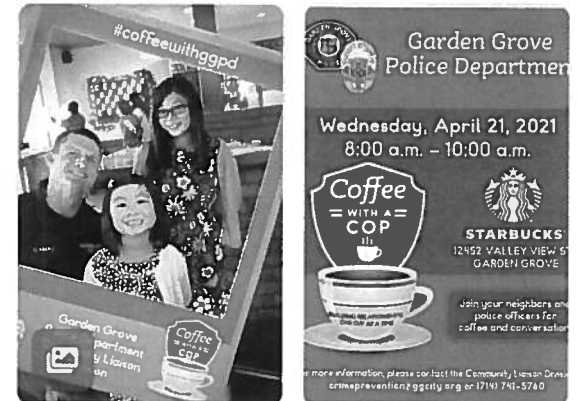
Impressions	<b>4,273</b>
Reach	<b>4,273</b>
Engagements	<b>316</b>
Engagement Rate (per Impressi...	<b>7.4%</b>



**gardengrovepd**

Thu 4/15/2021 12:00 pm PDT

Please join us for a **#CoffeeWithACop** Event on April 21, 8:00 AM - 10:00 AM, at **@starbucks** (12452 Valley View St). Enjo...



Impressions	<b>5,165</b>
Reach	<b>4,105</b>
Engagements	<b>270</b>
Engagement Rate (per Impressi...	<b>5.2%</b>



**f Garden Grove Police Depa...**

Thu 4/15/2021 12:00 pm PDT

Please join us for a **#CoffeeWithACop** Event on April 21, 8:00 AM - 10:00 AM, at Starbucks (12452 Valley View St). Enjoy ...



Impressions	<b>7,026</b>
Reach	<b>5,596</b>
Engagements	<b>256</b>
Engagement Rate (per Impressi...	<b>3.6%</b>



**g** **ggpd9unit**

Thu 4/15/2021 10:29 am PDT

OBEDIENCE . . . . #GGPD32 #GGPD #GGPDK9Unit #Police #PoliceOfficer #Cops #Code3 #LawEnforcement...



Video Views	<b>799</b>
Impressions	<b>1,932</b>
Reach	<b>1,892</b>
Engagements	<b>188</b>
Engagement Rate (per Impressi...	<b>9.7%</b>



**WEEKLY MEMO 4-22-2021**

# **NEWS ARTICLES**

## \$100 million pledge aims to support Asian American, Pacific Islander groups



Kim Kan, 87, grimaces before receiving her Covid-19 vaccination at the Korean Community Services in Anaheim on Friday April 16, 2021. (Photo by Karen Tapia, Contributing Photographer)

By [DEEPA BHARATH](mailto:dbharath@scng.com) | [dbharath@scng.com](mailto:dbharath@scng.com) | Orange County Register

PUBLISHED: April 16, 2021 at 2:30 p.m. | UPDATED: April 16, 2021 at 2:31 p.m.

The California Endowment has committed \$100 million over the next decade to Asian American and Pacific Islander (AAPI) organizations across the state — including many grassroots organizations in Southern California — in an effort to help them expand their infrastructure to advance health equity, racial justice and solidarity across racial groups.

The commitment doubles the foundation's investments in AAPI-led organizations from \$5 million to \$10 million a year, and is a response to the recent spike in violence toward Asian American and Pacific Islander residents, said Ray Colmenar, a senior program manager at The California Endowment.

"We really reflected on our investments in the AAPI community and frankly, we were disappointed," Colmenar said. "We were not investing at the level we needed to, and that recognition motivated us. We needed to stand with our AAPI communities in order to support them in this time of crisis, and at the same time, we did not want this commitment and investment to be short-term."



### **Off the radar**

California represents one-third of the nation's AAPI population, and the biggest AAPI population centers are in Los Angeles and Orange counties, said Karthick Ramakrishnan, chair of the state Commission on Asian and Pacific Islander American Affairs and director of the Center for Social Innovation at UC Riverside. The Inland Empire is also an important growth area for the AAPI community to which funders need to pay attention, he said.

"This will be one important step among many others that foundations as well as state and local governments will take to make sure our nonprofit community partners get the funding and support they need," said Ramakrishnan, who is also on the board of The California Endowment.

AAPI organizations have unique challenges, including dealing with the "model minority" stereotype that Asian Americans are all successful and don't need attention or help, Ramakrishnan said.

"A lot of it has to do with invisibility," he said. "AAPI nonprofits are not even on the radar for many foundations. Even among those that are, many don't have the staffing or infrastructure to be competitive on larger grants. It's a chicken-and-egg issue. They

can't hire people because they don't have money and they don't have money because they need staff members to compete for grants."

Several studies over the years have helped amplify inadequacy in funding for AAPI-led organizations. In March, Asian Americans and Pacific Islanders in Philanthropy released a report showing that for every \$100 awarded by foundations for work in the United States, only 20 cents is designated for work in AAPI communities. The report indicates that funding for such groups is heavily concentrated among a handful of foundations, with the top five funders accounting for nearly 40% of all philanthropic aid to AAPI groups, meaning one small shift could topple an entire financial lifeline.

Empowering Pacific Islander Communities, a Los Angeles-based advocacy group for Native Hawaiians and Pacific Islanders, is one of two Pacific Islander groups that has paid staff members, said Tavae Samuelu, the organization's executive director. The California Endowment has been a longtime funder.

"As a philanthropic partner, they have stepped in to fill in the gaps when the federal government hasn't prioritized our community," Samuelu said. "By naming and prioritizing the Pacific Islander community, they will encourage other sectors of philanthropy to do the same."

She said her biggest challenge has been to make funders understand who they are as a community.

"Before we can even talk about our issues and inequities, I start with a map of the Pacific because people don't even understand who we are," she said. "Our community was disproportionately affected by the coronavirus pandemic. But our numbers are often too small to matter. We are viewed as statistically insignificant." Still, California has the largest Pacific Islander population in North America. Samuelu said additional funding will help organizations like hers leverage political power to make sure they are "seen, heard and understood."

Garden Grove-based Orange County Asian Pacific Islander Community Alliance, another beneficiary of The California Endowment, partners with several Asian American and Pacific Islander communities in the county to advance voting rights, civic engagement, health-care access and racial justice, said executive director Mary Anne Foo.

"Their current funding helps support our coalition of 30 organizations," she said. "We'll also apply for new funding to address the issue of health inequities in underserved communities. A 10-year investment is amazing because it gives you time to make and support change."

Both Samuelu and Foo said the Black Lives Matter movement, which gained momentum last summer after the death of George Floyd, has uplifted and energized the AAPI community as well. They said working across racial groups to build solidarity will be crucial to achieving racial equity.

## **Battling anti-Asian hate**

As part of its announcement to increase funding for AAPI organizations, The California Endowment's board acknowledged the recent anti-Asian attacks and hate incidents spurred by the COVID-19 pandemic.

"The pandemic has exposed the ugly history of anti-Asian hate in this country," board member Dr. Winston Wong said in a statement. "Now more than ever funding such as this is critical in moving the needle on racial equity."

But the foundation recognizes that even \$100 million may not be enough to meet the needs of the AAPI community, said Jonathan Tran, a senior program manager for The California Endowment.

"The violence we've seen against AAPI communities is only the tip of the iceberg," he said. "As the economy opens up, we're likely going to see more because nativism and xenophobia haven't gone anywhere."

Colmenar said the foundation's commitment is part of its larger mission to create a vision and a set of values that are inclusive of all communities.

"Until we really transform the culture of othering and exclusion of communities, we're going to always have to respond to these challenges," he said. "We're asking ourselves how we can make this an ongoing commitment, beyond a 10-year journey."



# CITY OF GARDEN GROVE NEWS

**CONTACT:**

Maria Stipe, Assistant City Manager  
(714) 741-5100/marias@ggcity.org

Wednesday, April 21, 2021

**FOR IMMEDIATE RELEASE**

Public Information Office (714) 741-5280

Follow the City of Garden Grove on Social Media



## **CITY SEEKS INPUT ON COMMUNITY PRIORITIES FOR \$50.6M EMERGENCY FEDERAL RELIEF FUNDS**

The City of Garden Grove is seeking input on community priorities, such as fiscal sustainability, public safety, infrastructure, and other quality-of-life needs to allocate \$50.6 million in COVID-19 federal relief funds the City will receive under the American Rescue Plan (ARP) Act of 2021. Through Tuesday, June 22, 2021, the City encourages Garden Grove residents and business owners to complete a brief online survey that will help the City develop a plan that will be implemented in the City's fiscal year 2021-2023 biennial budget. The survey is available at [ggcity.org/arp](http://ggcity.org/arp).

"These relief funds are of tremendous assistance to our city and will help maintain the high-level of local government services that our community has come to expect," said Garden Grove Mayor Steve Jones.

Since March 2020, the City experienced a \$25.7 million loss of revenue, 90% of which was due to the loss in hotel transient occupancy tax. An additional \$19 million loss of revenue is estimated through the fiscal year 2021-2022.

"Over the last year, the City has taken rigorous measures to maintain its financial health with minimal impact to the community. These measures included a hiring freeze, defunding 22 City staff positions, and deferring maintenance, equipment, and capital purchases," said Garden Grove City Manager Scott Stiles.

-more-

City Seeks Input on Community Priorities for Emergency Federal Relief Funds  
2-2-2

The \$1.9 trillion ARP Act of 2021, signed by President Biden, is an aggressive 2-step stimulus plan that addresses public health and economic crisis, while providing needed emergency funding to families, communities, and small businesses.

For information about the ARP, including an overview of Garden Grove's allocation, visit [ggcity.org/arp](http://ggcity.org/arp).

###





**CONTACT:**

John Montanez (714) 741-5200  
Community Services Department

Tuesday, April 20, 2021

**FOR IMMEDIATE RELEASE**

Public Information Office (714) 741-5280

Follow the City of Garden Grove on Social Media



**GARDEN GROVE SPORTS & RECREATION CENTER  
OPENS AS COVID-19 VACCINATION POD;  
APPOINTMENTS THROUGH MYTURN**

The City of Garden Grove and Providence St. Joseph Hospital have opened a COVID-19 Vaccination Point of Dispensing (POD) at the Garden Grove Sports and Recreation Center, located in Garden Grove Park, at 13641 Deodara Drive. Eligible individuals who have not already registered for a COVID-19 vaccination appointment are strongly encouraged to register on [MyTurn.ca.gov](https://MyTurn.ca.gov) to receive an appointment at the Garden Grove Sports and Recreation Center POD. Vaccinations will take place by appointment only, every Wednesday, from 8:30 a.m. to 5:00 p.m.

Eligible individuals needing assistance to register for an appointment can call the California COVID-19 Hotline at (833) 422-4255 or chat with a virtual assistant at [chat.myturn.ca.gov](https://chat.myturn.ca.gov), available in English and Spanish.

Patients of the Garden Grove Sports and Recreation Center POD must follow all COVID-19 health guidelines by wearing face coverings and maintain at least 6-feet of social distance from others outside their household. Please do not arrive to your appointment if you are experiencing flu-like symptoms; have tested positive for COVID-19; or someone in your household has tested positive for COVID-19.

-more-

## Garden Grove Sports & Recreation Center Opens as COVID-19 Vaccination POD 2-2-2

The City encourages residents who have not been vaccinated to register for an appointment at local, county, and other COVID-19 vaccination sites.

For more information and to schedule a vaccination appointment, visit [MyTurn.ca.gov](https://myturn.ca.gov).

For additional resources, visit the City's coronavirus webpage at [ggcity.org/coronavirus](https://ggcity.org/coronavirus).

###



Contact: Maria Parra (714) 741-5316  
Senior Planner

Monday, April 19, 2021

**FOR IMMEDIATE RELEASE**

Public Information Office (714) 741-5280

Follow the City of Garden Grove on Social Media



## **INTERACTIVE SURVEY AVAILABLE FOR COMMUNITY INPUT ON ENVIRONMENTAL HAZARDS**

The City of Garden Grove is adopting a new Environmental Justice Element to the Garden Grove General Plan to minimize environmental hazards and establish goals to provide residents with access to healthy food, physical activity, and safe and sanitary housing. The community is invited to participate in an interactive online survey to provide input towards developing goals and policies to reduce pollution. The survey, available in multiple languages, can be accessed now until Friday, June 11, 2021 at [ggcity.org/housing-element](http://ggcity.org/housing-element).

Garden Grove residents who complete the survey and sign-up to receive email updates will have a chance to win gift cards.

The community is also encouraged to attend a Virtual Environmental Justice Community Forum on Wednesday, April 21, 2021 at 6:00 p.m. to help identify disadvantaged communities in the city and provide input on how to reduce pollution in these communities, while promoting access to parks and physical activity, social services, and safer streets for walking and biking. To register for the forum, visit [ggcity.org/housing-element](http://ggcity.org/housing-element).

-more-

INTERACTIVE SURVEY AVAILABLE FOR COMMUNITY INPUT  
2-2-2

The City is also updating the Housing Element, Safety Element, and Land Use Element to establish policies mandated by the state. The Housing Element will identify housing needs and goals for the 2021-2029 planning period; the Safety Element will establish policies that support laws and regulations related to safety hazards; and the Land Use Element, and Zoning Code and Map will identify available land for agriculture, businesses, housing, and other categories.

For more information, please visit [ggcity.org/housing-element](http://ggcity.org/housing-element) or contact the Planning Division at (714) 741-5312 or email at [planning@ggcity.org](mailto:planning@ggcity.org).

###

## **MISCELLANEOUS ITEMS**

**April 22, 2021**

1. Calendar of Events
2. League of California Cities, "CalCities," from April 16, 2021 to April 22, 2021; including Guide to Local Recovery Update: April 21.



## CALENDAR OF EVENTS

April 22, 2021 – May 25, 2021

Thursday	April 22	9:00 a.m.	Zoning Administrator Meeting, City Hall <b>CANCELLED</b>
Thursday – Saturday	April 22 - 24		One More Productions presents “Always ... Patsy Cline” The Gem Theater
Friday	April 23		City Hall Closed – Regular Friday Closure
Tuesday	April 27	5:30 p.m. 6:30 p.m.	Closed Session, CMC Housing Authority, CMC Sanitary District Board, CMC Successor Agency Meeting, CMC City Council Meeting, CMC
Thursday – Sunday	April 29 – May 2		One More Productions presents “Always ... Patsy Cline” The Gem Theater
Tuesday	May 4	6:00 p.m.	Traffic Commission Meeting, CMC
Thursday Thursday – Sunday	May 6 May 6 – 9	7:00 p.m.	Planning Commission Meeting, CMC One More Productions presents “Always ... Patsy Cline” The Gem Theater
Friday	May 7		City Hall Closed – Regular Friday Closure
Tuesday	May 11	5:30 p.m. 6:30 p.m.	Closed Session, CMC Successor Agency Meeting, CMC City Council Meeting, CMC
Thursday Thursday – Sunday	May 13 May 13 – 16	9:00 a.m.	Downtown Commission Meeting, CMC One More Productions presents “Always ... Patsy Cline” The Gem Theater
Friday	May 14	3:00 p.m.	Virtual Garden Grove College Graduates’ Reception
Thursday	May 20	7:00 p.m.	Planning Commission Meeting, CMC
Friday	May 21		City Hall Closed – Regular Friday Closure
Tuesday	May 25	5:30 p.m. 6:30 p.m.	Closed Session, CMC Housing Authority, CMC Sanitary District Board, CMC Successor Agency Meeting, CMC City Council Meeting, CMC

# Message from League of California Cities Executive Director

April 21, 2021

Dear California City Leaders,

Tuesday's guilty verdict of a former Minneapolis police officer in the killing of George Floyd on a street corner almost a year ago cannot erase the pain and suffering of Mr. Floyd's family; nor does it solve the longstanding issues of systemic inequities that exist in our country. However, it does offer some accountability as we continue on the road towards meaningful justice and equitable treatment for all.

The shocking and painful images from a year ago, sparked months of calls for equity and justice across the country, and closer to home our League of California Cities members and staff started to look inward to what sort of meaningful steps we could take to address inequities that exist within our own cities.

The Cal Cities Board released [a powerful statement](#) in June 2020 committing to doing the hard work to "create an equitable and just future for all Californians." And during the past year cities around the state got to work, adopting resolutions to advance equity, organizing community listening sessions, rolling out trainings, and reimagining public safety.

At Cal Cities, we have developed and offered multiple resources and trainings for city officials looking to advance equity and root out racism in their communities, including webinars, conference sessions, peer-to-peer roundtables, a [special issue of \*Western City\*](#) magazine focused on Advancing Equity, and a dedicated [webpage](#) that allows city officials to access these resources.

In February, Cal Cities President Cheryl Viegas Walker [announced](#) the creation of the Advancing Equity Advisory Committee, charged with developing recommendations for the organization's future work supporting city efforts to advance equity in their communities. The Cal Cities board will review those recommendations in just a few days at our April board meeting. Our Cal Cities members and staff have done a lot in a year, but the verdict serves to remind us that we have much work left to do.

Real justice can only happen when we succeed in building a nation that fundamentally respects the human dignity of every person. As local leaders, you have a tremendous opportunity to advance this vision, and I thank each and every one of you for the work you have done and continue to do.

Be confident that you are not alone and your Cal Cities team will continue to support and promote your efforts to eliminate disparities, heal racial divisions, and build more equitable communities for all Californians.

Carolyn M. Coleman  
Executive Director and CEO  
League of California Cities



## Cal Cities Legislative Action Days are just three weeks away; time to study up on the issues to make sure city voices are heard

Register now to participate in this year's virtual Legislative Action Days and the spring legislative briefing webinar

*April 21, 2021*

The League of California Cities is tracking, monitoring, and engaging on 1,885 bills this legislative session that have a potential impact to cities, and many of these proposed bills face fast approaching legislative deadlines in the coming weeks.

As city leaders worked around-the-clock this past year to protect residents, support businesses, and deliver services during the pandemic, we all witnessed how COVID-19 exacerbated and furthered already existing inequities in the state, such as the decreasing affordability of housing, rising homelessness rates, and access to reliable wireless networks. This legislative session, lawmakers are attempting to address some of those issues and more, with both positive and negative potential impacts to cities.

Legislative efforts range from seeking to increase density in single-family zoned neighborhoods without respect to locally adopted housing plans, to removing local authority to manage federally-preserved public rights-of-way, to prioritizing deployment of broadband infrastructure in unserved and underserved communities throughout California.

Cal Cities is most effective when joined by city leaders and partners from throughout the state, and its imperative that we speak with one, unified message to ensure the voices of cities are heard loud and clear in the halls of the Capitol. If you're a city official who would like to get involved in Cal Cities' advocacy efforts, visit [Cal Cities' Action Center](#), and check out the number of upcoming opportunities to get involved.

### **2021 Spring Legislative Briefing: Major Bills of Interest webinar**

On Tuesday, May 4 from 9:30-11:30 a.m., you can join Cal Cities' legislative team for the 2021 Spring Legislative Briefing: Major Bills of Interest webinar, a briefing on critical issues facing cities in the 2021 legislative session. You will receive detailed and current information on the top priority bills pending in the Legislature, including measures pertaining to COVID-19 response and recovery, local land use authority and affordable housing, solutions for unhoused residents, disaster preparedness, public safety, cannabis, and more. The [official announcement with agenda](#)

information is available online, and registration is open and free for Cal Cities members.

### **2021 Legislative Action Days**

One week following the spring legislative briefing, Cal Cities is hosting one of its cornerstone advocacy events of the year, 2021 Legislative Action Days on May 12-13. Join hundreds of your fellow Cal Cities members for this two-day virtual advocacy event, and play a key role in ensuring local priorities are heard in the Legislature and Administration. Registration for this event is now open and is also free for Cal Cities members and League Partners.

Please contact Megan Dunn for registration questions for both events.

Terms of Use

© 2021 League of California Cities

## Cal OES previews new guidance on FEMA reimbursement for Project Roomkey

*April 21, 2021*

The Federal Emergency Management Agency (FEMA) has announced that it will provide a 100 percent federal cost share reimbursement to cities for eligible Project Roomkey activities, and the California Office of Emergency Services (Cal OES) presented guidance to help cities navigate the reimbursement process during the latest Cal Cities Guide to Local Recovery webinar on April 21.

Cal Cities President and El Centro Mayor Cheryl Viegas Walker kicked off the well-attended webinar, and highlighted that while securing funding and resources to support residents experiencing homelessness has remained a top priority for Cal Cities and local officials for many years, the pandemic has only accelerated and exacerbated this already existing challenge in California communities.

“Now more than ever, it is important that representatives from all levels of governments come together to address this urgent issue, and today’s webinar is an example of how local, state, and federal partners can work collaboratively to do just that,” said President Viegas Walker.

Through FEMA’s Public Assistance Program, cities who have eligible Project Roomkey expenses will be able to seek full 100 percent reimbursement funding, and Cal OES has developed guidelines to help cities access the funding. During the webinar, top officials from Cal OES presented the guidelines and highlighted the steps cities need to take to be eligible to receive the funding.

“We are here to support you in any capacity that we can through technical and program assistance, and it is our job to get cities every penny that they are eligible for through this federal cost share reimbursement process,” said Cal OES Deputy Director of Recovery Operations Ryan Buras.

Cal Cities Executive Director and CEO Carolyn Coleman delivered closing remarks on the call, and highlighted that in order for a successful and comprehensive recover from the pandemic, local-state-federal partnerships are key.

“This is the kind of partnership and spirit of collaboration that is essential to our recovery as we move forward,” said Coleman.

Coleman also reminded attendees that this is just the beginning of a series of calls and resources Cal Cities is making available to members through the new [Guide to Local Recovery](#) initiative. Stay tuned for more information on guidelines, resources, and opportunities that will be provided in the coming weeks and months as we chart our path to recovery from this pandemic.

If you have any questions regarding FEMA reimbursement for Project Roomkey or the Cal OES guidelines you can email [disasterrecovery@caloes.ca.gov](mailto:disasterrecovery@caloes.ca.gov).

If you have other questions, please do not hesitate to email us at [covid-19@cacities.org](mailto:covid-19@cacities.org).

## CPUC issues tentative decision on Rule 20 program pertaining to undergrounding electric utility lines

Cal Cities will continue to advocate for cities' interests in advance of May 20 hearing

*April 21, 2021*

Over the last year, the California Public Utilities Commission (CPUC), through its rulemaking process, has been considering revisions to their Rule 20 undergrounding program, which lays out guidelines and procedures for undergrounding overhead electric facilities.

On April 7, 2021, CPUC President Marybel Batjer issued a tentative decision regarding the Rule 20 program, following a review of the CPUC staff Proposal for Rule 20 Program Reform and Enhancements presented last year. The proposal recommended that CPUC sunset the existing Rule 20A program over a 10-year period, drastically altering the way work credits are allocated to cities and the way cities use work credits to fund undergrounding projects.

Cal Cities, as a party of the Rule 20 proceeding, submitted comments outlining concerns with the proposal. Cal Cities advocated against the proposal to sunset the Rule 20A program so cities could continue to pursue undergrounding projects. Additionally, Cal Cities requested that cities be able to continue to borrow, sell, or trade work credits. Cal Cities believes that allowing cities to borrow, sell, or trade work credits ensures cities are able to accumulate enough credits to complete Rule 20A projects. Cal Cities also asked for Rule 20A project eligibility to be expanded to promote wildfire safety and emergency-related undergrounding.

The tentative decision failed to incorporate the best interest of cities, and includes the following significant changes to the Rule 20 program:

- CPUC would not sunset the Rule 20A program immediately. However, cities will cease to receive work credits through the program on Dec 31, 2022.
- CPUC would prohibit cities from borrowing, selling, or trading work credits from other jurisdictions immediately, unless a county wants to redistribute its work credits to cities within its jurisdiction or neighboring cities want to pool credits for a common project.
- CPUC will continue to deliberate on whether to make changes to project eligibility criteria for Rule 20A in Phase Two of the proceeding.

Many cities currently have insufficient work credits to carry out Rule 20A undergrounding projects. Therefore, the decision to cease allocating new work credits beyond 2022 and restrict cities' flexibility to borrow, sell, or trade credits, fundamentally undermines cities' ability to

conduct new undergrounding projects using the Rule 20A program.

The next step in the process is the review and vote on the tentative decision at the May 20, 2021 CPUC business meeting. Cal Cities will continue to advocate against these changes and will be submitting detailed concerns to the CPUC prior to the meeting.

## How to Engage

Cities that are already parties to the rulemaking proceeding can provide input on the tentative decision by submitting comments directly to the CPUC. Cities that are not yet parties to the rulemaking proceeding can provide public comment when the tentative decision is considered at the May CPUC business meeting. The agenda for the meeting will be posted on the CPUC website approximately ten days before the business meeting.

If you would like to provide input to Cal Cities on the tentative decision, please reach out to Deputy General Counsel, Alison Leary.

# Guide to Local Recovery Update: April 21

April 21, 2021

New federal reimbursement and funding are available for cities, and Treasury Department announces steps for cities to take to prepare for American Rescue Plan funds.

## Cal OES previews new guidance on FEMA reimbursement for Project Roomkey during latest Cal Cities Guide to Local Recovery webinar

The Federal Emergency Management Agency (FEMA) has announced that it will provide a 100 percent federal cost share reimbursement to cities for eligible Project Roomkey activities, and the California Office of Emergency Services (Cal OES) presented [guidance](#) to help cities navigate the reimbursement process during the latest Cal Cities Guide to Local Recovery webinar on April 21. The webinar [video](#) and [slides](#) are both available to view.

## Funding Opportunity: \$110 Million from the Federal Emergency Management Agency Emergency Food and Shelter Program

The American Rescue Plan Act appropriated \$510 million to the Federal Emergency Management Agency's Emergency Food and Shelter Program. As part of that appropriation, \$110 million is available for local governments and organizations providing humanitarian relief to families and individuals encountered by the Department of Homeland Security on the southern border. That funding may be used for shelter, food, transportation, basic health, first aid, COVID-19 testing and care, and other supportive services.

This week, the Federal Emergency Management Agency (FEMA) [announced](#) the opening of the application process for the \$110 million Emergency Food and Shelter Program. Those interested in applying for funding can access the application and guidance on the FEMA Emergency Food and Shelter Program [website](#), under the [Supplemental Funding Information](#) tab. The application deadline is April 30, 2021.

For questions regarding the program, please contact the FEMA Office of External Affairs (202) 646-3444 or at [FEMA-IGA@fema.dhs.gov](mailto:FEMA-IGA@fema.dhs.gov).

## Steps to Receive American Rescue Plan Funding from the U.S. Department of the Treasury

On April 15, the U.S. Department of the Treasury [released new steps](#) that all cities need to take to receive their city allocation under the local relief included in the American Rescue Plan. The rescue plan was signed into law in March 2021, and includes \$65 billion in much-needed direct and flexible relief for every city in the country, with an anticipated \$8.3 billion for California cities. While the Treasury Department has not released the final city allocations, you can find city-by-city



While the Treasury Department has not released the final city allocations, you can find city-by-city estimates on the National League of Cities [website](#). Below are the steps that all cities should take now to ensure that they receive their allocation in an efficient and timely manner.

- **If you are a metropolitan city, you should take the steps below:**
  - **Ensure the entity has a valid DUNS number.** A DUNS number is a unique nine-character number used to identify an organization. The federal government uses the DUNS number to track how federal money is allocated. A DUNS number is required prior to registering with the SAM database, which is outlined below. Registering for a DUNS number is free of charge. You can check if your city has a DUNS number by visiting [SAM.gov](#). If your city does not have a valid DUNS number, please visit <https://fedgov.dnb.com/webform/> or call 1 (866) 705-5711 to begin the registration process.
  - **Ensure the entity has an active SAM registration.** The System for Award Management (SAM) is the official government-wide database to register with in order to do business with the U.S. government. All federal financial assistance recipients must register on SAM.gov and renew their SAM registration annually to maintain an active status to be eligible to receive federal financial assistance. There is no charge to register or maintain your entity SAM registration. You can check if your city is registered on [SAM.gov](#). If your city does not have an active SAM registration, please visit [SAM.gov](#) to begin the entity registration or renewal process. Please note that SAM registration can take up to three weeks; delay in registering in SAM could impact timely payment of funds. [Click here for a quick overview for SAM registration.](#)
  - **Gather your city payment information,** including:
    - Entity Identification Number (EIN), name, and contact information
    - Name and title of an authorized representative of the entity
    - Financial institution information (e.g., routing and account number, financial institution name and contact information)
- **If you are an eligible non-entitlement city, you will receive a distribution of funds from the state:**
  - "Non-entitlement units of local government" are defined in 42 U.S.C. 5302(a)(5) that are not metropolitan cities. For these non-entitlement units of local government, the U.S. Department of Treasury will allocate and pay funds to state governments, and the state will distribute funds to non-entitlement units of local government in proportion to population. Non-entitlement units must have a valid DUNS number to meet reporting requirements under the program. You can check if your city has a DUNS number by visiting [SAM.gov](#). If a city does not have a valid DUNS number, please visit <https://fedgov.dnb.com/webform> or call 1-866-705-5711 to begin the registration process. Cal Cities has reached out to the California Department of Finance to discuss the

process that they will take to pass-through this funding. We do not have any information to share at this time and we will provide further information as we learn more on the state procedure.

The U.S. Department of Treasury has indicated that program guidance for Coronavirus State and Local Fiscal Recovery Fund will be released in the coming weeks. If you have any questions regarding this process, you can email the U.S. Department of Treasury help desk at [OfficeOfRecoveryPrograms@treasury.gov](mailto:OfficeOfRecoveryPrograms@treasury.gov).

Please send all other questions to [covid-19@cacities.org](mailto:covid-19@cacities.org). For more information on guidelines, resources, and opportunities that will be provided in the coming weeks and months as we chart our path to recovery from this pandemic, visit Cal Cities' new [Guide to Local Recovery](#) webpage.

[Terms of Use](#)

© 2021 League of California Cities

[New Privacy Policy](#)

ShareThis Copy and Paste

## Workforce housing project in Glendale funded through Cal Cities-sponsored bond agency's new program

*April 21, 2021*

An affordable housing property has been acquired for middle-income residents in the city of Glendale from the issuance of more than \$339 million in tax-exempt bonds through the California Statewide Communities Development Authority's (CSCDA) new Workforce Housing Program.

The project will assure available housing for those that earn too much to qualify for traditional affordable housing, but cannot afford to live where they work.

### **About Altana Apartments**

Constructed in 2017, the Altana Apartments in Glendale provides a 507-unit, multifamily residential rental community. The property includes a swimming pool, spa, outdoor gym, lounge deck, fitness center, co-working spaces, and a screening room.

The project will guarantee that one-, two-, and three-bedroom units will be restricted for households earning less than 80, 100, and 120 percent of the area median income (AMI).

CSCDA partnered with the city of Glendale and others in connection with the acquisition of the project and issuance of \$339,400,000 in tax-exempt Essential Housing Revenue Bonds.

### **About CSCDA's new Workforce Housing Program**

Since its beginning, CSCDA has financed the construction or preservation of nearly 100,000 affordable units throughout California. Despite these efforts, affordable housing for all income levels still remains in short supply.

Workforce housing is intended for those that have been termed the "missing middle", individuals and families that earn too much to qualify for traditional affordable housing, but not enough to afford market-rate rents in the communities where they work. Workforce housing is for middle-income or moderate-income individuals and families typically earning between 80 percent and 120 percent AMI. Unfortunately, workforce housing is not eligible for tax credits, private activity bonds, or most other federal, state, or local government subsidies.

Through CSCDA's Workforce Housing Program, government bonds are issued to acquire market-

rate apartment buildings. These properties are then converted to income and rent-restricted units for moderate and middle income households. Annual rent increases are capped at no more than 4 percent, which is less than the rent limits under AB 1482, the recently adopted state tenant-protection legislation. Additionally, no existing tenants are displaced under the program.

The League of California Cities' co-sponsorship of CSCDA continues to be a significant benefit for Cal Cities members. CSCDA has issued more than \$63 billion in tax-exempt bonds for projects that provide a public benefit by creating jobs, affordable housing, healthcare, infrastructure, schools, and other fundamental services.

CSCDA is a joint powers authority created in 1988 and is sponsored by Cal Cities and the California State Association of Counties. More than 530 cities, counties, and special districts are program participants in CSCDA, which serves as their conduit issuer and provides access to efficiently financed, locally-approved projects.

Visit [CSCDA's website](#) for additional information on the ways in which CSCDA can help your city.